

★★★★★ by Dick & Terrie Jorgensen on 2019-06-27

The staff is so helpful and caring. They always do a follow up call to make sure all is well.

NPS:

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★★★★★ by Anon on 2019-06-27

Great care and communication. Cost was less than expected for dental and tooth extraction in my 14 year old dog. - wonderful customer service.

NPS:

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★★★★★ by Anon on 2019-06-22

I have been a client of Crossroads through 3 dog lifetimes. Dr. Michaels has been uniformly kind, patient, and knowledgeable through many difficult times. I highly recommend her.

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★☆☆☆☆ by Anon on 2019-06-19

They are overly expensive and have given us poor medical help.

NPS:

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★★★★★ by Sharon Olson on 2019-06-09

Love all the vets at Crossroads. I have been going to them since 1989. Will not consider another clinic even though I live 25-30 minutes away.

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★★★★★ by Maureen & David Guay on 2019-05-30

We have been bringing our cats to Crossroads since 1986. They are truly caring professionals.

NPS:

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★★★★★ by Debra & James Johnson on 2019-05-22

We always see Tracy Langevin for our 2 dogs and 1 cat. Very thorough plus answers all our questions along with asking thoughtful questions from us. We have been seeing Tracey since we moved here 10 years ago. You will be very satisfied that your pet is well attended.

NPS:

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★★★★★ by Melanie & James Elsberry on 2019-05-21

Always a great experience. Everyone is so nice

NPS:

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★★★★★ by Deb Murphy on 2019-05-20

Excellent care!

NPS:

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★★★★★ by Anon on 2019-05-17

I've been going to Crossroads since I moved to Minnesota. I've been very happy with the care given my cats.

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★★★★★ by Carmela Giardina on 2019-05-15

I've used Crossroad since it opened and have always felt that I and my dogs were a priority to the doctors and staff. I have been treated with respect and compassion. I highly recommend this clinic and doctors.

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★★★★★ by Shelly & John Venzke on 2019-05-14

The staff is very friendly and after my dog got out of surgery the process of what they did and the follow up care was explained in great detail.

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★★★★★ by Tobie & Matt Meyer on 2019-05-12

Tracy is awesome!

NPS:

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★★★★★ by Jill & Ross Marble on 2019-05-08

I always like the service I get at Crossroads. I feel like every vet I have ever met with really cares about my dog.

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★★★★★ by Anon on 2019-04-30

The staff was so friendly and inviting. A wonderful experience.

NPS:

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★★★★★ by Jane & Mike Saarela on 2019-04-29

They have always taken great care of my cats and are great at following up.

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★★★★★ by Wayne & Sandra Sisel on 2019-04-25

Just picked up medicine, heartgard and flea and tick and the front desk ladies were awesome as usual!

NPS:

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★★★★★ by Sue & Brian Dawson on 2019-04-19

Always professional and caring.

NPS:

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★★★★★ by Kurt Steensland on 2019-04-18

Excellent service as always

NPS:

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★★★★★ by Shelly Justice on 2019-04-09

CRAH is always inviting! They have the ample room in their larger exam rooms for multiple pets, they have inviting treats for the two legged guests, as well as the 4 legged, as well as beautiful portraits of the staffs own pets. Our veterinarian was very knowledgeable and observational, and the fact that she used the combo vaccine that she used was nice on all of us!

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★★★★★ by Darrah Williams on 2019-03-29

The best vet south of the river. They have taken care of various cats over the years and ALWAYS are informative, sincerely caring and do a wonderful job. Office staff is top notch. I highly recommend.

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★★★★★ by Pete & Joanne Anderson on 2019-03-12

A great group of people who treat our pets with loving care.

NPS:

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★★★★★ by Anon on 2019-03-11

They took good care of him. Got test results while still at the appt for one and the next day for the remainder.

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★★★★★ by Bob & Karen Koles on 2019-03-06

Julia was very helpful and spent a lot of time with us and Cody to determine the best care and approach to take with him. We were very satisfied with our visit.

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★★★★★ by Todd & Kristin Ness on 2019-03-05

The staff is wonderful. We have been bringing our pets to Crossroads for over 20 years. Love it there.

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★★★★★ by Anon on 2019-03-05

Always full of information and willing to give options and works with you on any issues you have. Great veterinarians.

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★★★★★ by Lindsay Milne on 2019-03-03

Love it here, they are attentive, knowledgeable, and genuinely care about my dog and how I'm doing as a dog mom.

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★★★★★ by Heather Coulter on 2019-02-27

My dog is always nervous when we are there. The doctors and staff are great in handling a nervous dog.

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★★★★★ by Don & Jane Hoffmann on 2019-02-19

The entire staff at Crossroads Animal Hospital have taken care of our dogs for over 14 years, and we hope for many more years to come. They know our dogs, literally, inside and out. We trust them to help us with the health of our dogs and they have always come through for us. We feel fortunate to have such a wonderful clinic only 5 miles from our home, and we highly recommend Crossroads Animal Hospital to our friends.

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★★★★★ by Anon on 2019-01-30

All the Doctors here are great and always have your pets best interest at heart.

NPS:

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★★★★★ by Brittany Wagner on 2019-01-27

Our vet was very informative and provided options. My lady liked that :)

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★★★★★ by Jean & Kevin Nelson on 2019-01-26

Attentive, caring and thorough care for my dog.

NPS:

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★★★★★ by Elizabeth Clemens on 2019-01-22

Dr.Davies and the entire staff are excellent!! They care for each of their "patients" with love and great care. I would recommend this clinic to anyone who loves their pets! Chloe is treated like a treasured family member.

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★★★★★ by Margo Hamann on 2019-01-16

Friendly, helpful staff. You can tell they really love animals.

NPS:

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★★★★★ by Cindy Przytarski on 2019-01-15

Always WONDERFUL

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Wendy & Tom Hartley on 2019-01-12

As usual, my experience at Crossroads Animal Hospital was great! My dog is always excited to see his friend Dr. Michels and I am always impressed with how everyone cares about and loves on my dog. I will continue to recommend CAH to all.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brian & Rachel Hunter on 2019-01-10

Friendly staff, thorough exam. Took the time to answer all my questions. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John & Janice Barker on 2018-12-27

Very thorough, attentive and gave my dog excellent care. Took the time to talk to me so I was confident about what I needed to do to take care of my dog's issues.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-12-26

The clerk was friendly and the vet techs that assisted with Oscar's nail clipping and hygienic shave were really good with him (he gets very stressed at the vet's). However your service was quite expensive... twice what I was paying in Colorado. :(

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Blake Gutzke on 2018-12-20

Tracy is the best!

NPS:

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★★★★★ by Jodie & Chad Anderson on 2018-12-03

We had a first puppy exam with Dr. Julie Michaels and she was fabulous. Very open to taking the time to spend on many different subjects. I was impressed with how much time she took to do the exam and teaching. Would highly recommend her, and the staff. Thank you.

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★★★★★ by Sharon Olson on 2018-12-02

I love all the vets at Crossroads. I have been going there for 30 years.

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★★★★★ by Stephen & Anita Opheim on 2018-12-02

The staff is so supportive and full of great ideas!

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★★★★★ by Anon on 2018-11-30

Great care

NPS:

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★★★★★ by Anon on 2018-11-20

The best veterinarians and staff in the Twin Cities!

NPS: N/A

★★★★★ by Lisa & Sherief Mikhail on 2018-11-18

Dr. Etoll was kind and caring as always. Crossroads always make my dogs feel loved.

NPS:

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★★★★★ by Anon on 2018-11-14

Great service!

NPS:

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★★★★★ by Margot Drayton on 2018-11-10

Our Annie has always been treated like a family member at Crossroads Animal Hospital!

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★★★★★ by Shirley & Michael Esch on 2018-11-07

Great experience

NPS:

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★★★★★ by George & Susan Boles on 2018-11-07

I have been taking our pets there for 15 years. Dr. Davies and her staff are A+. Exams are very complete and always explained to us in very good detail.

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★★★★★ by Ryan Hislop on 2018-11-06

Courteous staff, professional, knowledgeable, and comforting in difficult times. A+ team! Thank you for your dedication.

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★★★★★ by Anon on 2018-10-31

Dr. L was kind and took time to thoroughly discuss my concerns; I came in with several and she took the time to evaluate each one. I also appreciated her providing articles I could reference, and my dog was happy and playful by the end of the visit (which is a big deal).

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★★★★★ by Anon on 2018-10-27

our dog always gets great care here. Its really not convenient for us but we are willing to do the drive to see Dr Langevin. We don't think we could get better care.

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★★★★★ by Anon on 2018-10-16

Nice friendly staff.

NPS:

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★★★★★ by Ray & Heather Alvey on 2018-10-13

Always have great experiences at this vet office! Such caring doctors and staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Colin Golden on 2018-10-10

Dr. Julie was phenomenal. She spent so much time teaching us about our new puppy and listening to all of our questions. There is no doubt that she loves what she does. Her assistants were all helpful as well.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Brian & Rachel Hunter on 2018-10-09

Great experience. Thorough and gentle care. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Molly Richter on 2018-10-09

Never had a vet take so much time and inquire about all aspects of health. We feel our dog is receiving excellent care. Thank you!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Debbie & Ron Polomoscanik on 2018-10-03

Crossroads appears to have little regard for sick pets or for their clients' time. When our sick cat was scheduled for a procedure requiring a fasting period of more than 36 hours, we dropped him off only to receive a call a short time later indicating that we would need to reschedule since the solution to be utilized in the procedure was past its expiration date. Since we were watching our cat lose weight daily, another extended period of fasting, not to mention the wasted time due to an error by Crossroads staff, was unacceptable. They failed to even apologize for the inconvenience until after we made a complaint, showing a distinct lack of empathy

and compassion. We were left feeling like we had a sick cat and nowhere to turn for the second time. Although our total experience here was not negative, the negative aspects seem impossible to overcome.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-09-25

Despite an appointment scheduling issue (probably a mistake on my end...), staff were able to get our pet in, thoroughly checked, and back out the door quickly. Many thanks!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by John & Janice Barker on 2018-09-24

Dr. Anna Davies's care of our dog Rocky recently was excellent. She listens, takes time, is thorough explaining what she is doing, looking for, explaining diagnosis and plan. She is very attentive to the needs of our dog and also mindful of the costs of care for us. She is very professional and an expert in her field. I have never seen a better veterinarian in all my years with the various pets we have had over our lifetime. I highly recommend her.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tim & Tricia Johnson on 2018-09-18

Everyone at Crossroads is always so friendly and I love the way they each talk to our dog Dot. Dot is a nervous dog, but everyone keeps her calm and give her lots of attention.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jen & Adam Blom on 2018-09-16

This was my first visit to the vet as I'm new to the area. I really felt at home in the lobby and the staff at the front desk welcomed me and helped get all my old records

copied for my dog's file. Right after they walked us into an exam room and asked a few questions then said the doctor would be in. Once the doctor arrived I was please to see that my dog, who is normally hesitant with strangers, ran right up to her with no barking. She walked me through what my dog was due for and the options. She kept my dog in the room and let me hold her on the table for the shots and exam which kept her at ease. With owning 4 dogs I'm very picky about my vet and I'm excited to say this is my vet of choice and feel that they will make choices that are best for my dogs.

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★★★★★ by Jill & Ross Marble on 2018-09-09

I love the service and care i get here!

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★★★★★ by Julie Armatoski on 2018-08-16

I appreciate the relationship that has developed with my dogs' vet (Dr. Langevin) over the years. I feel like she knows who my dog & I are, versus just being names in a file. She is excellent with my dog and always really listens to my concerns. I feel confident my dog's health is in good hands.

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★★★☆☆ by Debbie & Ron Polomoscanik on 2018-08-16

Although there were many good things at Crossroads, the repeated lack of follow through concerning a chronic problem with one of our cats ended up being a big negative. Since we ended up feeling that we had nowhere to turn with a sick cat, we no longer feel comfortable trusting the doctors and staff to take proper care of our pets.

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★★★★★ by Lars & Susan Erickson on 2018-08-14

As usual, staff and Dr. were helpful, informative and treated my dogs so well.

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★★★★★ by Paul Meehl on 2018-08-14

As usual, Dr. Michaels and the staff treated us wonderfully. Having an elderly dog with numerous health issues is a trying time for pet and owners alike, and the Crossroads team does everything possible to ease the burden on all of us.

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★★★★★ by Sue Leonard on 2018-07-26

The whole staff is always so very helpful. I always recommend them to my friends

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★★★★★ by Brian & Rachel Hunter on 2018-07-10

Thorough evaluation even after having to fit us in for a drop off appointment as an urgent issue came up. The staff is extremely friendly do an outstanding job to go above and beyond for our special pets. Definitely recommend.

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★★★★★ by Lindsay Milne on 2018-07-09

Great service, per usual - the vet techs always seem genuinely happy to see my dog and Dr. Michels and Dr. Langevin have both been so great with him from the day brought him home!

NPS:

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★★★★★ by Lisa Houle on 2018-06-15

I have been with Crossroads animal hospital for many years. They have really been there for all of us. I trust them and I get the best care! Dr. Michaels is so wonderful and friendly and knowledgeable. I trust her completely. She has gone out of her way for my fur babies. She also calls me personally with results.

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★★★★★ by Tonya Koeneman on 2018-06-14

Great care & fair prices!

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★★★★★ by Cindy Przytarski on 2018-06-13

As always, Crossroads is THE BEST! They are thorough, compassionate, and kind.

NPS:

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★★★★★ by Tom & Terry Griffith on 2018-06-10

Our dogs always receive great care when we bring them to Crossroads.

NPS:

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★★★★★ by David & Tana Barkhymer on 2018-06-10

Very good care for our pet! Everyone is always willing to answer any questions we may have.

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★★★★★ by Stephen & Anita Opheim on 2018-05-31

Supportive and helpful in getting my dogs treated!!

NPS:

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★★★★★ by Brian Brastad on 2018-05-27

Great clinic and vets!

NPS:

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★★★★★ by Peggi Hauser on 2018-05-25

Crossroads cares very much for their patients. Our family pet had to be put on a special med that is normally not carried in their inventory. Crossroads went to work and found a vendor to get the meds to our dog. They were advised by the vendor that it was on its way. In the mean time the doctor who put our dog on it increased the dose which means I would run out faster and with Memorial weekend fast approaching I would have run out. Crossroads came to the rescue and found a local vendor who carried it and would have enough for my dog until the order came. I was VERY grateful for all their help. We have been with Crossroads for many many years. Great Job!

NPS:

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★★★★★ by Tim & Tricia Johnson on 2018-05-25

Our dog had her teeth cleaned. She came through it like a champ, thanks to your amazing and wonderful staff! She is always afraid to visit the vet but loves when the staff pays special attention to her. She especially loves Dr. Julie Michels. They treat her like family and always take excellent care of our furry kid. Thank you Crossroads Animal Hospital!!!

NPS:

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★★★★★ by Anon on 2018-05-24

Dr Langevin is the best vet ever!

NPS:

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★★★★★ by Anon on 2018-05-19

Always excellent care!

NPS:

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★★★★★ by Kate & Tim Dunklee on 2018-05-18

Dr. Julie Michels and the rest of the staff are amazing. They have taken excellent care of both our dog and cat in all situations, from regular check-ups, to emergencies, to surgeries. They treat our pets like their own. I can't recommend them strongly enough!

NPS:

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★★★★★ by Nathan Affield on 2018-05-16

This is at least the fifth time Theo and I have come here and it's always a great time. attentive staff, easy to talk to, and incredibly effective care and treatment.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-05-13

We love coming here and our dog is treated so we. I always feel leaving that I am being judged and like I'm trying to be convinced to do these procedures.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Barb Farrell on 2018-05-02

This past visit was for the care of a very sick Kitty. Dr. Michels & staff took such tender loving care of her! I was given info as needed of her condition. She was provided with pain relief and the monitoring needed now and ongoing to provide for her recovery I have used this clinic for over 30yrs. and will continue to take my pets for the wonderful care they have had and continue to receive from Crossroads Animal Hospital!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sue & Brian Dawson on 2018-04-21

The staff at Crissroads Animal Hospital is top notch, very professional and caring. Would highly recommend Dr. Michels as well.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joyce Risser on 2018-04-20

Excellent visit with Dr. Etoll. Very pleased with the exam - informative visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Darrin & Rhonda Stewart on 2018-04-18

Excellent

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Howard & Doris Troutman on 2018-04-18

Having used this clinic for many years the Dr's and staff have always been very professional and caring. So good to know that my dog.is getting the best care possible with knowledgeable people who love pets.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-04-13

Always wonderful service!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-04-07

Last minute shots, were required by the kennel, everything went well and in a short time.

NPS:

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★★★★★ by Anon on 2018-03-31

Quick diagnosis and great treatment plan. Our dog is happy again!

NPS:

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★★★★★ by Terry & Bill Gustafson on 2018-03-19

We love all the doctors and staff at Crossroads. They are warm, friendly, kind and caring. We started going to Crossroads in the 90s. We wouldn't go anywhere else.

NPS:

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★★★★★ by David & Gail Dimond on 2018-03-18

We always have great service at Crossroads and feel like our pets are part of a large family!! Thank you

NPS:

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★★★★★ by Todd & Kristin Ness on 2018-03-17

We love the Crossroads. Our pets have been patients there for 20 years and have never had a bad experience.

NPS:

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★★★★★ by Heather Coulter on 2018-03-15

My dog does not like going to the vet. He gets very anxious and nervous. They treat him so well there that by the time we leave he's his happy normal self. The staff is hands down the best. No question is to dumb to ask. I appreciate them treating my dog like he should be. Like he's family.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Tracy Langton on 2018-03-15

Great service - my puppy loves coming to see everyone at Crossroads.

NPS:

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★★★★★ by Stephen & Anita Opheim on 2018-03-06

The staff is so caring of our dogs! Came out of our appointment with a clear plan for Oliver!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2018-03-04

Wonderful care for our pets. Friendly , caring staff.

NPS:

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★★★★★ by Cindy Przytarski on 2018-03-02

Crossroads is the BEST!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-03-02

Recommend this clinic!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Antonia & Jared Bergeron on 2018-02-23

Free first visit with our rescue cat ! Everyone was so personable and helpful. Our shy kitty was put at ease. Appointment was very thorough and took an hour answering all our questions. Wonderful!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeremiah Van Bockern on 2018-02-21

Always quality care!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2018-02-18

We felt confident having our new puppy see the staff at Crossroads! We appreciate the thorough appointment.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lynne Hinz on 2018-02-17

I feel confident in the staff and doctors. Seem very knowledgeable.

NPS:

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★★★★★ by Bill & Chris Schneider on 2018-01-28

Dr. Julie and the staff wonderful as always at taking care of my Pascha (German Sheppard) , and putting up with me>

NPS:

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★★★★★ by Anon on 2018-01-24

Excellent as always! Thorough and professional, with a warm, caring touch. Gives us much peace of mind in the care of our precious Thira.

NPS:

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★★★★★ by Pamela & Mark Devereux on 2018-01-19

My cats receive excellent care at Crossroads.Dr.Langevin takes her time,and will answer any questions I have. I highly recommend Crossroads to anyone who wants the best veterinary care for their companion animals.We've been going there for years,and would never go anywhere else.

NPS:

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★★★★★ by Paul Meehl on 2018-01-11

Always friendly, caring, and thorough. All of our furry friends have come here for nearly 20 years.

NPS:

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★★★★★ by Tom & Jen Born on 2018-01-10

I feel very comfortable with Dr. Michaels and get all my questions answered.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lisa & Chris Erbes on 2018-01-06

Saw my dog on an emergency and provided immediate care. We have been patients at Crossroads for 8 years and appreciate the caring staff and quality veterinarian services.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sue Leonard on 2018-01-04

We've been bringing all of our furry friends to Crossroads Animal Hospital for years!! Great doctors & staff!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Elizabeth Clemens on 2017-12-08

Fabulous, as always!!!! Excellent staff!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cindy Przytarski on 2017-12-02

My animals are considered family . There are no doctors, or techs that I would trust more than those at Crossroads with my family!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-11-30

Each team member was so kind and caring, despite our cat's crabby demeanor at the vet. They made us feel confident that she would be well-cared for. I would highly recommend Crossroads.

NPS:

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★★★★★ by Lynne Hinz on 2017-11-23

Very happy with this clinic, staff and doctor.

NPS:

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★★★★★ by Stefanie Engstrom on 2017-11-21

They were very thorough in our welcome appointment and gave great feedback on how to take better care of my animals!

NPS:

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★★★★★ by Dave and Tammee Nevergall on 2017-11-09

Rufus is an amazing large dog, with a friendly disposition, sometimes he takes some time to warm up to new/unfamiliar people. The staff and doc at Crossroads were awesome and he actually seemed to enjoy himself, although he was stressed as all animals are when going to the Vet. I am very happy we found Crossroads, and happy with the service we received.

NPS:

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★★★★★ by Anon on 2017-11-08

My first visit after leaving another clinic. The staff were excellent & very caring. I was referred by other dog parents and you lived up to my expectations.

NPS:

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★★★★★ by Anon on 2017-11-02

They explain things very clearly and in detail. The staff is always courteous. And, the follow up calls are appreciated. It would be nice if a "people" doctor did all those things.

NPS:

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★★★★★ by Molly Richter on 2017-10-28

Top box experience! Thrilled with amount of time Dr. Michaels spent with our new puppy. We feel much more prepared and informed. In addition we feel cared for as all the staff very caringly greeted our new puppy. Thank you!

NPS:

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★★★★★ by Melinda & Paul Dutcher on 2017-10-22

The veterinarians at Crossroads Animal Hospital always treat my animals with loving care. We have been with them for 30 years and rely on their expertise in treating our pets. They get to know your animal and always offer options when discussing their care plan.

NPS:

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★★★★★ by John & Maureen Nesheim on 2017-10-17

Very friendly, knowledgeable, clean.

NPS:

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★★★★★ by Renee & Steve Okazaki on 2017-10-13

Great place friendly people. My dog doesn't like any vet but that's to be expected. Great waiting room with treats for my pet and me. Love it

NPS:

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★★★★★ by Anon on 2017-10-12

The vets and other staff are Caring, Competent, and Knowledgeable. My pets are in good hands at Crossroads.

NPS:

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★★★★★ by Anon on 2017-10-10

Great care in a safe and caring environment

NPS:

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★★★★★ by Lisa Lavin on 2017-10-07

Dr. Langevin is the best!

NPS:

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★★★★★ by Anon on 2017-10-04

Friendly, thorough & informative

NPS:

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★★★★★ by Steve & Rosemarie Johnson on 2017-09-28

The staff along with the Veterinarians are great. They are always very friendly and take the extra time to explain what's going on with my dog. An added plus is when I have an appointment, I never have to sit in the waiting room more than a few minutes and usually the Vet is with me very shortly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lynn Cole on 2017-09-20

Great doctor

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Larry Haberman on 2017-09-13

we were verty pleased

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-09-09

Dr Michaels and the staff were thorough and professional at all times. They were able to handle both of my dogs in a single appointment. It is nice to know that they care for the health of my dogs as much as I do!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★☆☆☆☆ by Greg & Danette Vassilopoulos on 2017-09-07

Very friendly, caring and thorough.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert & Kathy Phillipich on 2017-09-07

Once again, Dr. Langevin and staff provided thorough and caring attention to one of our dogs. The genuine concern that they show our pets makes us comfortable with recommending Crossroads Animal Hospital to friends and family.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sharon Olson on 2017-09-03

I have been going to Crossroads Animal Hospital since 1988, and all the vets have provided exceptional care for all my dogs over the past 29 years.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kathleen & Jamie Kuster on 2017-08-26

The people at Crossroads are always there for Jacob he feels well cared for

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tracy & Don Hains on 2017-08-26

We can't say enough good things about Crossroads Animal Hospital. The doctors and staff go above and beyond each and every time whether a routine visit or some type of other dog care. Just this week we once again experienced them going the extra mile when we discovered our Payton had a cyst and needed much attention. Thank you Dr. Longevin and staff for providing such good care and service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marie Odette on 2017-08-24

At this time Im going with 4stars. We did have to wait due to unexpected emergency. Glad to hear they triage and take more important cases 1st. My old girl (almost 15) was very scared but Dr. Eva was wonderful and made her feel safe. Dr. Eva was very informative and explaining all the possibilities of what could be wrong and how we are

gonna treat Callie. Right now we are waiting on test results. Dr. also was forthright with how much \$\$ tests would be beforehand. Yes I probably could have gone to our old vet and saved \$ but traveling 1hr to save vs stressing out an old cat & myself wasnt worth it. I also could have gone to the big chain store a bit closer but after reading many reviews Crossroads felt like a better choice. So far my instincts where correct. I also noticed Dr. Eva's card indicated housecalls. This may be in our future as my pets are in the geriatric stage and travel stress doesnt help their health.

NPS:

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★★★★★ by Susan Valentine on 2017-08-22

Skye and I were very happy with his hair cut. We appreciate all the care and love the staff show the patients. We will see you all In about six months . . . If not before. Thank you.

NPS:

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★★★★★ by Mark & Kay Mazzitello on 2017-08-01

Best animal care in the twin cities. Great staff, very knowable doctors that really care about you and your pet.

NPS:

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★★★★★ by Mark Tilley on 2017-07-28

Dr Julie is wonderful with Java and Copper. Out cats never seem stressed out at their check ups. .

NPS:

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★★★★★ by Anon on 2017-07-25

The team at Crossroads is very welcoming and extremely professional.

NPS:

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★★★★★ by Darrah Williams on 2017-07-18

I have been a client for several years through 4 cats and they have been responsive, caring & knowledgeable. The atmosphere is great from reception to exam rooms. I highly recommend them as their pricing is fair/competitive but more than price, they know what they are doing when it come to caring for my pet. Dr. Anne and Dr. Julie are the best!!

NPS:

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★★★★★ by Nikki Kane on 2017-07-17

Amazing staff! Very friendly and treated my dog so good!!

NPS:

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★★★★★ by Brian & Courtney Hermann on 2017-07-13

We love the staff and Docs! Always so welcoming and passionate about their what they're doing. Our dog is very comfortable there and actually enjoys going. Thank you!

NPS:

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★★★★★ by Joanie & Rick Steinbach on 2017-06-27

Dr. Michaels is always very thorough. She never rushes through our time with her I recommend her to all my friends!

NPS:

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★★★★★ by Daniel Wolter on 2017-06-24

As a relatively new cat owner, I appreciate how thoughtful and easy-to-understand your people are.

NPS:

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★☆☆☆☆ by Sue Leonard on 2017-06-20

Even though you were totally booked for 2 days, you were able to squeeze time to see our cat. You can never know how much we appreciated that!

NPS:

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★★★★★ by Connie Chan on 2017-06-14

Very caring, friendly and professional care for my Bella on her yearly visit.

NPS:

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★★★★★ by Steve & Rosemarie Johnson on 2017-06-12

Dropped in without any prior appointment late in the afternoon and picked up some medications and also asked for a print out of prior vaccinations since I also going to take my dog with me into Canada on vacation. Received my medications promptly and my requested information along with certificate of a Rabies vaccination.

NPS:

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★★★★★ by George & Susan Boles on 2017-06-10

Tracy was great !

NPS:

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★★★★★ by Anon on 2017-06-07

Impressed with the excellent care

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-05-31

Everyone is so nice at Crossroads. The Vet Assistants were great with my dog. Thank you

NPS: N/A

★★★★★ by Nathan Affield on 2017-05-25

Emergencies or regular checkups, this place is amazing! I've never been more comfortable taking Theo in!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-05-24

Good visit. They treat my dogs great.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jane & Michael Bernauer on 2017-05-24

The people at Crossroads really care about my cat. She is hard to handle in the office and they do an excellent job of providing care for her while treating her with respect and kindness. They are amazing!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-05-20

Julie was very thorough on her diagnosis with Lola. She took time to explain everything & next steps. Thanks! Kari

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen & Anita Opheim on 2017-05-17

Everyone is pleasant, listens to your concerns and explains treatment plan.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Pamela & Mark Devereux on 2017-05-12

My cats get the best of care at Crossroads.I have confidence in all the doctors,but especially Dr. Langevin.She is exceptional.I would recommend Crossroads to anyone looking for the best veterinarian care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Peggi Hauser on 2017-05-10

Everyone is so nice and the care of my dogs are wonderful. They really care about you and your animals.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-05-06

I was running 20 minutes late for this appointment and was still allowed to get my dog in for the necessary tests. Thanks for being so accommodating! Additionally I received a call with the results the next day and was provided payment options for the recommended treatments.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Candace & Gary Hanto on 2017-05-05

Your staff is very helpful

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Heintz on 2017-05-05

Staff at Crossroads are exceptional, having always provided friendly, professional and loving care to my dear four-legged family member(s). I appreciate, too, their offer to seek a more reasonably-priced vendor for my cat's special aspirin medication.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michelle and Brian Lee on 2017-04-28

We have a couple of labs that we have been taking to Crossroads animal hospital for approx. 10 years now. The entire staff is friendly and so caring to our beloved labs. You can tell the passion that they have for everyone's pets. We feel so blessed to have such wonderful care for our animals.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joyce Risser on 2017-04-27

A very good experience once again. We would not think of going to another clinic because of the gentle and great care that our animal experiences at Crossroads.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Todd & Kristin Ness on 2017-04-27

Crossroads has been the vet we've used for around 18 years. We trust them completely...everyone from the front desk staff to the techs to the Drs. They are wonderful and we highly recommend to anyone looking for a vet home.

NPS:

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★★★★★ by Cindy Przytarski on 2017-04-25

I love Crossroads. They have been with me through all of my animals lives and I don't know what I would do without them.

NPS:

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★★★★★ by Howard & Doris Troutman on 2017-04-19

Crossroads Animal Hospital is exceptional! After using Dr. Davies' professional and caring service, with two different dogs, for many years, I am certain that this is the best care one could find anywhere. The staff and other doctors are always so attentive and helpful as well. How blessed and fortunate we are to have this wonderful pet hospital in our community.

NPS:

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★★★★★ by Brian Bennett on 2017-04-18

Best care for my pet is here at Crossroads Animal Hospital. They have always been attentive and respectful to our needs. Highly recommended!

NPS:

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★★★★★ by T.K. & Mary Mark on 2017-04-15

Appointment right on time, friendly receptionists and assistants and a great Vet.

NPS:

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★★★★★ by Sue & Brian Dawson on 2017-04-08

Excellent care and would highly recommend all the staff at Crossroads!

NPS:

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★★★★★ by Sharon Olson on 2017-03-12

First rate care for my little dog. I love the clinic and the Vets. I have been going since 1988.

NPS:

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★★★★★ by Heather Coulter on 2017-03-10

The doctor made me feel like she had my dogs best interest in mind She answered all my questions and gave me some excellent suggestions.

NPS:

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★★★★★ by Anon on 2017-02-26

After adopting our newest pup from the humane society, we brought her in for her first visit. Everyone there greeted her with smiles and open arms- Dr. Michaels spent probably an hour with us talking and checking her over. ..and then informed us that there was no charge because she was adopted from the humane society. Our dogs are everything to us and we trust the people of Crossroads with their lives, without hesitation. Dr. Michaels is the most intelligent, informed, skilled, caring, thorough, humble, honest, vet you may ever know. She will talk with you about your lifestyle, your dog's history and breed and you will get all the facts about your pet's health and be able to make knowledgeable choices about their care. She knows potential reactions and makes sure to time treatments so there will be someone available just in case a problem or questions arise. She, and the rest of the people of Crossroads put our dogs' health as top priority - Going above and beyond time after time for us and our dogs. Not only do they give our dogs the Best care, they have been so good to us ...having seen us in our worst and most stressful times...and our happiest times... they are all so good to us, always.

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★★★★★ by Pooja Mohanty on 2017-02-26

We have been going to Crossroads for the past 5 years and if you are looking for a new Animal hospital, I would highly recommend it. The staff is extremely friendly and helpful. I am one of those dog parents who walks into the clinic and bombards them with questions and concerns. The doctors take their time to address all my questions and concerns. I always walk out of there content with the service.

NPS:

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★★★★★ by Anon on 2017-02-17

I always feel confident our cats are getting the best care when we're at Crossroads.

NPS:

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★★★★★ by Steve & Rosemarie Johnson on 2017-02-13

Have used Crossroad Animal Hospital 4 times with a new puppy for his examinations/vaccinations and they have always been very kind and willing to take the time to answer all my questions along with providing me with new information about puppy nutrition and growth..

NPS:

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★★★★★ by Chrystell and Brian Rivard on 2017-02-05

Very knowledgeable and friendly staff. Clean environment. No complaints!

NPS:

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★★★★★ by George & Susan Boles on 2017-02-04

Dr Michels (as always) is a great doctor. She does a very nice job of thoroughly explaining the symptoms, options and future direction. She never tries to rush us during calls to do over the details. The entire staff at Crossroads are great. Very warm, friendly, compassionate.

NPS:

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★★★★★ by Mark & Laura Lindstrom on 2017-02-04

Crossroads is probably not the least expensive but they have been providing quality care to our dogs for almost 30 years.

NPS:

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★★★★★ by Chelsea Goetz on 2017-01-31

The quality and loving care they give your pet is unbelievably. Grateful to have crossroads team there for my pet's medical needs. Thanks!

NPS:

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★★★★★ by Jane & Michael Bernauer on 2017-01-19

I found the staff and doctor at Crossroads to be caring, friendly, and so helpful. We love this place. Our cat is terrified to leave the house and they made a difficult situation so much easier to handle for us. Thanks, Crossroads!

NPS:

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★★★★★ by Mandy & Matt Yeavello on 2017-01-10

Five star!

NPS:

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★★★★★ by Sue Leonard on 2016-12-31

Everyone who helped us today with our dog was very kind & patient. It makes the whole experience for him, great!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Connie Chan on 2016-12-28

The staff and Doctors at Crossroads couldn't be nicer! They took excellent care of my Bella and we super informative. They even called after the holiday to see how she was doing. Great place and great people!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Daniel Wolter on 2016-12-22

From the scheduling to the appointment, this was a great experience. As a first-time cat owner, this was a new experience for me. The staff was exceptionally friendly and seemed genuinely interested in both my pet and my experience as a pet owner. It was affordable and there were no high-pressure sales efforts - just a suggestion to check dental issues next time I'm in and an explanation of a procedure that will likely need to be done at some point.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Todd & Kristin Ness on 2016-12-22

The staff at Crossroads has always been so caring towards us and our pets.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Candace & Gary Hanto on 2016-12-20

great care for Jake

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary & Jim Cady on 2016-12-14

Thorough, expert, personalized, friendly care, always. We never worry about health care decisions, for our cat, with Dr Michels. We can trust her implicitly.

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★★★★★ by Anon on 2016-12-13

The take great care of the animals and explain everything in language I can understand thoroughly.

NPS:

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★★★★★ by Elizabeth Sweeney on 2016-11-27

All of the staff at CAH were amazing. This was my dogs first visit and they took excellent care of her. They answered every single one of my questions. I will definitely be bringing my dog here for all of her future visits.

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★★★★★ by Nicole & Tyler Volk on 2016-11-26

Got us in right away due to a sick kitty. Thank you.

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★★★★★ by Anon on 2016-11-17

Dr. was very thorough and patient.

NPS:

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★★★★★ by Tina Marie Boden on 2016-11-17

Kind and helpful front desk staff. Caring doctor who takes the time to talk to you.
Doctor who truly loves animals

NPS:

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★★★★★ by Kurt Steensland on 2016-11-12

I have always appreciated Dr Julie's expertise and concern for the welfare of my

NPS:

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★★★★★ by Steve & Rosemarie Johnson on 2016-11-07

First experience with my new puppy. Staff was very friendly and welcoming.

NPS:

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★★★★★ by Kevin & Carla Ferriby on 2016-11-05

I like the location I like that the office is AAHA accredited

NPS:

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★★★★★ by Howard & Doris Troutman on 2016-11-02

I would like to thank DR. Michales, the sweet little girl at the front desk, the nice gentleman who called after the surgery, and a special thanks to Heather, who so lovingly cared for Suki after the surgery. It was fun to watch Suki trying to decide if she wanted to go home with me or stay with Heather. I missed seeing Jill, who is another sweetheart at Crossroads Animal Hospital. How fortunate we are in Burnsville to have so many talented and caring people in one unique facility.

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★★★★★ by Elizabeth Clemens on 2016-10-31

Fabulous! !!!!!

NPS:

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★★★★★ by Cameron & Peggy Edwards on 2016-10-30

We adopted a cat that had been in a shelter for 10 months. Crossroads Animal Hospital provides a free of charge exam when you adopt a shelter animal. The exam was very thorough and not rushed! We will be bringing our cat to Crossroads Animal Hospital for all of her needs in the future. Thank you for the great care this facility has always provided for our pets.

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★★★★★ by Daniel & Jylian Fox on 2016-10-29

The hole staff are great

NPS:

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★★★★★ by Susan Hebert on 2016-10-27

Crossroads kept my cat alive for almost 19 years; and Tucker is now a year past his breed's life span. He is still playful and new acquaintances think he is still a puppy. I credit his healthy life to the superb care he continues to receive from Crossroads personally and through the education they have given me.

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★★★★★ by Anon on 2016-10-17

I called Saturday morning to see if I could bring my dog in to have her left eye checked because she was squinting. I was told the clinic was very busy, but they'd work me in. Dr. Mike examined her and prescribed some drops for her. He was very

gentle when he gave her the first dose, and Lexi was not frightened at all. This is her 3rd day on the medicine, and it already seems to be helping. Crossroads is the best! Thanks very much for your excellent care.

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★★★★★ by Jan & Maynard Anderson on 2016-10-16

Our 16 year old cat, Riggs, is kind of a vet's nightmare - so calm at home, but gets freaked at the vet's office. (We think he had a bad experience before we adopted him and before we started taking him to Crossroads.) We had a new vet yesterday and he was quick and efficient and a step ahead of Rigg's temper so it all went well We've been going to Crossroads for about 20 years and always happy with all the staff and care.

NPS:

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★★★★★ by Anon on 2016-10-10

No wait time...excellent, caring attention by the M.D. Assistance with loading my pet back into my car.

NPS:

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★★★★★ by Anon on 2016-10-05

Excellent service. Got me and my buddy in last minute for his ear infection. Very helpful and encouraging.

NPS:

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★★★★★ by Mark & Kay Mazzitello on 2016-09-28

Amazing Care and Compassion from the staff and Doctors at Crossroads. I have been taking all 3 of my dogs there for a number of years. And will continue to do so as long as I have animals. Crossroads Animal Hospital is A1, and I can;t imagine I would be able to find a better facility in Dakota County or the Twin Cities. Even when

the time comes to consider the options to relieve the pain and suffering of our four legged family members, they are there to support us with guidance, Caring, and Compassion. Thank you for all you have done, especially in the past year, and in recent days. With Highest Regards, Mark & Kay M.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Connie Chan on 2016-09-28

Super nice and very caring. All of the doctors are very professional and informative. Great place.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-09-19

It was a great appointment with Dr Tracy

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen & Anita Opheim on 2016-09-17

excellent, Dr. Michels is great at really spending time and she answers all of your questions. She does so well explaining future care of my cat!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Pete & Joanne Anderson on 2016-09-15

Our pets always get the best care from a group of great people !

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tracy Langton on 2016-09-06

The staff is always so welcoming and the Dr. that examined my pet was both thorough and compassionate.

NPS:

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★★★★★ by Angie Kairies on 2016-08-24

Great service.

NPS:

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★★★★★ by Anon on 2016-08-24

Excellent staff, that are kind and always through during appointments!

NPS:

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★★★★★ by Pamela & Mark Devereux on 2016-08-19

The staff were attentive, and courteous, as always. My cat received the best quality care for his particular problem. I would highly recommend Crossroads to anyone who is looking for a well-established facility with exceptional veterinary care.

NPS:

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★★★★★ by Kelly & John Vriezen on 2016-08-17

We saw Dr. Langvin yesterday for a yearly wellness exam. . She was very caring and thorough. I appreciated that she explained the exam procedures and results as she went along and was sensitive to the needs of a middle-aged dog.

NPS:

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★★★★★ by Suzanne Myhre on 2016-08-10

Excellent - thorough explanations & further treatment plans

NPS:

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★★★★★ by Dora & Brian Larson on 2016-08-09

Dr. Michels always takes good care of our dog and takes the time to explain the diagnosis and treatment options.

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★★★★★ by Julia Brieschke on 2016-08-06

All the vets and vet techs that work here are wonderful !

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★★★★★ by Judy and Joe Schoneberger on 2016-07-20

Thank you for explaining the daily calorie/protein requirements for our aging cat. We weren't too far off. But, this new information will help us fine-tune his diet.

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★★★★★ by Anon on 2016-07-19

I love Crossroads! Everyone there is wonderful. I have always received the best care for my pets. Even though we have moved to a different suburb, I will still bring my pets to Crossroads.

NPS:

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★★★★★ by Jackie Clark on 2016-07-10

I love Dr. Langevin. She has been a true friend when I really needed one esp. when I was having so, so many problems with my last rescue dog. She went above and beyond everything in her power to try to help make things work out for me and little Moe and when they didn't, she gave me the comfort and support I needed and was not getting from my family and friends. I now have another rescue that everyone loves, including me but I am so afraid already of what the "end" will be like; having just dealt with that heart wrenching grief. Gee, I haven't admitted that to anyone. I guess I'm going to be leaning on Dr. Langevin in the future (I hope, far distant future).

NPS:

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★★★★★ by Eric & Jennie Clark on 2016-07-09

thanks

NPS:

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★★★★★ by Diana Young on 2016-07-06

Whenever we show up, we are always greeted cheerfully by all. What I really like about this clinic is their personable and professional demeanor. Everyone actually listens to your concerns. They answer all my questions in terms that are understandable. The other thing that I really appreciate is they take into account my ideas or suggestions in caring for my dogs. And as far as the dogs go and especially mine...could not ask for a more caring group of Veterinarians and technicians. Thank you all.

NPS:

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★★★★★ by Lisa Pizinger on 2016-07-02

Friendly, caring staff. Experienced vets. My Dog and I love Crossroads!

NPS:

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★★★★★ by Howard & Doris Troutman on 2016-06-29

As always my visit was very pleasant and rewarding.

NPS:

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★★★★★ by Anon on 2016-06-29

Wonderful staff. Everyone is so friendly and pleasant.

NPS:

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★★★★★ by Anon on 2016-06-27

they treat me and my furry kids like family. Great vets and staff!

NPS:

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★★★★★ by Vera & Jack Savchenko on 2016-06-22

Excellent place, excellent work all staff!!!! Thank you very much for your attention and help!!!

NPS:

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★★★★★ by Mark Tilley on 2016-06-22

Love the explaintion and care my Java recieved.

NPS:

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★★★★★ by Anon on 2016-06-20

Our recent visit to Crossroads Animal Hospital was very positive. My dog was calm throughout the entire visit even though she had to endure a few vaccinations. The staff were friendly and attentive and our vet was knowledgeable and caring. Overall, I was pleasantly surprised to have had such a stress-free experience.

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★★★★★ by Katie & Jiro Sakamoto on 2016-06-17

Wonderful caring staff and doctors and very attentive to the needs of my cat! Would highly recommend!

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★★★★★ by Sydnie Bertrand on 2016-06-15

Dr. Davis is INCREDIBLE! I love the fact that she spends time with us and really talks us through everything. As a new cat owner, this is so helpful and reassuring. I would recommend her to everyone!

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★★★★★ by Kari Hinton on 2016-06-12

Was referred to Crosstads from a friend. Very knowledgeable & caring vets..

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★★★★★ by Aimee Maldi on 2016-05-26

Everyone is always kind, friendly, thorough and efficient. Love Crossroads!

NPS:

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★★★★★ by Deb Murphy on 2016-05-24

A very caring team!!!

NPS:

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★★★★★ by Anon on 2016-05-22

As always for just about 30 years in coming to Crossroads for pet care, excellent experience.

NPS:

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★★★★★ by Mike & Anne Tressler on 2016-05-22

Crossroads is outstanding. We travel from Edina to get the quality care that you provide.

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★★★★★ by Pamela & Mark Devereux on 2016-05-20

i always have a great experience at Crossroads. The staff are friendly, and always welcome you with a smile. The doctors are attentive to my cats, and explain everything, completely. Ample time is given to answer any questions I may have. I would never take my kitties to any other clinic.

NPS:

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★★★★★ by Candace & Gary Hanto on 2016-05-20

Your office is exceptionally competent and friendly I appreciate the loving care my dog, Jake gets

NPS:

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★★★★★ by Anon on 2016-05-19

Very friendly, and genuine staff. Fair pricing, very informative and caring Doctor. The Dr. Came in a little aggressively with my dog, and unfortunately she reacted rather poorly. Not a huge deal but it did make the rest of our visit a little more stressful for my pooch. I also didn't really appreciate waiting 15 minutes for the Dr. to come into the exam room when I had an appointment scheduled. Seems to be a Dr. thing everywhere though. Over all a pretty pleasant experience.

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★★★★★ by Nicholas & Stephanie Bumgarner on 2016-05-17

Crossroads Animal Hospital was able to squeeze us in even with a short notice. They were quick to process us as a new client. Very friendly. Dr Eva was excellent. Very patient and knowledgeable. Gave us varying options and wasn't out to make us spend all our money on unnecessary tests. Thank you Crossroads!

NPS:

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★★★★★ by Sharon Olson on 2016-05-15

I have come to Crossroads since 1988. I wouldn't dream of changing vets even though I live in Chaska. I love the staff and the vets there.

NPS:

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★★★★★ by Anon on 2016-05-12

All the vets and staff are helpful, knowledgeable and supportive.

NPS:

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★★★★★ by Jenny Bauer on 2016-05-11

I've been bringing my new dog to Crossroads for the last two years after going to another vet for 15 years. I did a lot of research before choosing Crossroads. I like that they are AAHA certified. They also seem to have longevity with the vets, which says a lot. I've seen several vets and have been happy with each of them. They seem very thorough, and the prices are fair, not the lowest and not the highest. I would recommend this business to anyone who wants honest care and the best for your pets. You leave feeling like your pet received wonderful, knowledgeable care, and that you didn't get nicked and dimed to death!!

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★★★★★ by Joyce Risser on 2016-05-06

A very pleasant experience for both myself and Frankie. How great to have a Vet who takes the time to explain and answer my questions!

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★★★★★ by Anon on 2016-05-06

I really the time Dr. Mike to with my 2 cats.

NPS:

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★★★★★ by Judy and Joe Schoneberger on 2016-04-16

Friendly staff who truly care for, and about, my cat.

NPS:

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★★★★★ by Julie Mitchem on 2016-04-15

Great, friendly service, thorough exam.

NPS:

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★★★★★ by Anon on 2016-04-07

Dr. Davies spent an hour with Moxie and us, and covered all of our concerns

NPS:

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★★★★★ by Terry & Bill Gustafson on 2016-04-05

We love Crossroads! The doctors and staff are wonderful! I have been taking my pets there since 1991!

NPS:

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★★★★★ by Brian Bennett on 2016-03-26

The staff here at the Crossroads animal hospital saw my dog and I through a difficult time. They were flexible with my schedule and managed to get my dog in on numerous occasions during the week to see that she was comfortable and not in pain. We are both good and happy after the whole ordeal and I am so very thankful to have had the Crossroads doctors (EVERY Doctor) see my pup and treat her with such care. Thank you so much!

NPS:

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★★★★★ by Jeanette Smith on 2016-03-19

Dr. Davies was so kind and thoughtful in caring for my cat Charlie. I never had a vet spend that much time with me and my cat explaining cost, and care which gave me several choices. You want your pet to be in the best of care, go see Anna Davies and you won't be disappointed with her years of experience to give you what you need to know what is best for your pet. jrsmith

NPS:

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★★★★★ by Pete & Joanne Anderson on 2016-03-18

Our pets have been cared for at Crossroads for over twenty years. We are very pleased with the care and compassion they have shown all of us.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2016-03-09

Best veterinary hospital ever!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by George & Susan Boles on 2016-02-27

Quick and friendly service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Barb Farrell on 2016-02-25

I called the clinic mid morning needing a feline medication refill saying I may not pick up till next day. I was in the area a few hrs. later so stopped at Crossroads happy to find Puddle's medication filled and ready to go. Staff at front desk welcomed me with a warm greeting and assisted me promptly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Dick & Terrie Jorgensen on 2016-02-25

Crossroads always provides a great experience.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David & Tana Barkhymer on 2016-02-23

The staff is always very caring and helpful. They treat my pet like a queen! They are always ready to answer any questions I have concerning my pet.

NPS:

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★★★★★ by Candace & Gary Hanto on 2016-02-18

You always take good care of Jake Thank you

NPS:

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★★★★★ by Chrystell and Brian Rivard on 2016-02-17

Very detailed evaluation with our cat Shade. Staff is very friendly and knowledgeable.

NPS:

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★★★★★ by Anon on 2016-02-12

Love Crossroads. Everyone is helpful and caring.

NPS:

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★★★★★ by Kathleen & Jamie Kuster on 2016-02-09

Very knowledgeable, professional staff. Everyone was extremely kind and nice to me and my dog.

NPS:

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★★★★★ by Peggi Hauser on 2016-02-07

Jack came in for a test at 9am and he was done by 11am. The techs got him in and out and I was home just in time before the snowstorm came. Thank you so much.

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★★★★★ by Susie Gottel on 2016-01-29

Dr. Langevin was very attentive to my dogs needs when I brought him in. She properly diagnosed him and prescribed appropriate medication. Her professionalism and passion for animals was apparent when she called the next day to check up with his status and offered her availability at any time.

NPS:

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★★★★★ by Tina & Doug Baker on 2016-01-28

I always love going to Crossroads Animal Hospital. Hooch even talked to the Dr. He doesn't do that for everyone. The Dr's are always great and the prices are good too!

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★★★★★ by Laura & Mike Ubl on 2016-01-22

From the initial phone call through the care of the Technicians all the way to the Veterinarians, this office is dedicated not only to my pet's care, but to my wellbeing. They are kind and caring, but also highly skilled at diagnosing and treating. They're conservative when they should be and aggressive when they need to be. I feel so confident bringing both my cat and my dog there. I am grateful for their care.

NPS:

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★★★★★ by Renee & Steve Okazaki on 2016-01-13

We love Dr Micheals More important my dog does too First time she didn't try and bite when she got her shots

NPS:

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★★★★★ by Tracy Langton on 2016-01-10

Very compassionate staff, I and my dog know we're getting the best care!

NPS:

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★★★★★ by Bethany and Robert Higgins on 2016-01-10

Amazing staff, amazing care with my cat, very thorough and they genuinely care about the animals they see. I've taken my pets in for check-ups, vaccines, and overnight surgery, and all times have been a great experience.

NPS:

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★★★★★ by Anon on 2016-01-05

We had a good experience. Got a same day appt on a Saturday.

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★★★★★ by Chuck & Beth Morrissette on 2015-12-25

Dr Julie Michels is great! Very caring and patient. Has taken care of us explained issues and options. We are very pleased. Would not go to another vet!

NPS:

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★★★★★ by Anon on 2015-12-23

Dr. Davies and everyone at Crossroads are the best! I have gone there over 20+ years. I wouldn't go anywhere else.

NPS:

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★★★★★ by Jill & Ross Marble on 2015-12-08

It's always good at Crossroads!

NPS:

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★★★★★ by Wendy & Tom Hartley on 2015-11-28

Consistently over the past 20 years we have had an awesome experience with our pets. They are professional, caring and always open with honesty about care options.

NPS:

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★★★★★ by Sharon & Donald Bixby on 2015-11-20

Thank you for the fantastic care you gave Rosie when she needed it. We appreciate you taking the time to check on her, research information on her condition and doing everything you could to help us try to save her. Thank You Again

NPS:

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★★★★★ by Bethany and Robert Higgins on 2015-11-19

Great place! I highly recommend bringing your pet here. They are helpful and kind and great with the animals. I don't bring my pets anywhere else!

NPS:

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★★★★★ by Mary Ann & James White on 2015-11-09

We have been bringing our various cats to Crossroads for over 25 years and have always been VERY satisfied. Their yearly physicals, shots, spaying, teeth cleaning, injury and illness care have been great. The vets and vet techs are good with the various personalities of our cats and are all knowledgeable about cat/kitten care.

NPS:

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★★★★★ by Anon on 2015-11-05

Excellent. Always friendly and accommodating.

NPS:

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★★★★★ by Monica and Michael Lundberg on 2015-10-28

On time, very helpful, took time to explain everything, and I would recommend in the future.

NPS:

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★★★★★ by Margot & Don Rideaux-Crenshaw on 2015-10-23

Dr. Mike is great, mainly because he loves our Glory!

NPS:

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★★★★★ by Anon on 2015-10-22

We have been happy with our experiences at this vet.

NPS:

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★★★★★ by Brian Bennett on 2015-10-22

Swift, positive experience. Really happy with the care provided. Looking forward to having Crossroads be my pups primary vet!

NPS:

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★★★★★ by Megan Poluka on 2015-10-21

Timing was great, veterinarian was great! Everything went well and it only took 25 min!

NPS:

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★★★★★ by Anon on 2015-10-16

The best vet clinic. They offer such professional and thorough care and always leave reassured that my dog has received optimal health care by experts.

NPS:

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★★★★★ by Bridget Fisher on 2015-10-13

Very friendly and helpful staff at the desk. The vet was very personable and seemed to genuinely care about the care my dog would receive.

NPS:

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★★★★★ by Anon on 2015-10-13

Kind, caring, considerate

NPS:

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★★★★★ by Michelle & Marty Master on 2015-09-30

I recently took my 16 week old poodle pup in to Crossroads for her Rabies Vaccination and check up. I had always heard how great they were but I had previously been talking my 14 year old poodle to another vet. When she passed and we got our Ruby I decided to change vets as my previous vet was semiretired, and I never cared for their primary vet tech, .I couldn't be happier with the change ! They are so kind and considerate. From the receptionist, and techs to the doctor I was extremely impressed. They took their time and when my girl got her shot she did not even whimper! So glad I followed so many peoples advice,neighbors, people in the

park, and Google reviews and made the switch. P.S they were also 50.00 dollars less expensive for this visit then my last vet, to my surprise!

NPS:

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★★★★★ by Anon on 2015-09-22

terrific as always.

NPS:

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★★★★★ by Anon on 2015-09-18

Rocky had a recent surgery and, while I'm sure his opinion would be different, I have only high praise for Dr. Julie Michels and the Crossroads staff. I received timely and comprehensive updates, and knew Rocky was in the best hands. His care and safety was Dr. Michels' highest priority which, of course, I expected and appreciated.

NPS:

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★★★☆☆ by Jennifer Janu on 2015-09-06

I was very disappointed because previously I was told the a recurring cyst on my cats neck could be drained at no charge when it was time but was charged \$15 this last time, it would be nice if they would stick to their word.

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★★★★★ by Sue & Brian Dawson on 2015-09-01

Awesome staff..friendly and easy to make an appointment. Highly recommend.

NPS:

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★★★★★ by Chelsea Goetz on 2015-08-28

Julie Michels is phenomenal and I would recommend her to anyone in a heartbeat! I never feel cheated here and I truly believe I am getting the best possible service for my animals! :)

NPS:

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★★★★★ by Debra Pilger on 2015-08-20

Our rescue puppy was having an allergy break out. Staff and Doctor were great and very understanding and helpful. They took the time to explain all of the treatment options for our dog. Look forward to the next time we need to come in. You have a great team at Crossroads Animal Hospital and would recommend to all.

NPS:

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★★★★★ by Gwyn Kitzinger on 2015-08-19

They always are on time, thorough, helpful and genuinely caring for my cats. Would absolutely recommend them.

NPS:

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★★★★★ by Barb Farrell on 2015-08-19

As always, greeted by friendly staff at front desk. The medication order for my Kitty was ready, with no one in line at that moment I was in & out in only a few minutes.

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★★★★★ by Mary (Kitt) Pierson on 2015-08-15

Excellent !

NPS:

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★★★★★ by Karen & Brent Turner on 2015-08-15

Excellent care!!! Always willing to spend extra time

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David & Tana Barkhymer on 2015-08-11

The Staff at Crossroads are always so helpful! That's why we've taken our pets there for many years!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Pamela & Mark Devereux on 2015-08-09

My cat's ear exam was done with care, and consideration. I always trust the doctors, and staff with my two cats.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-07-29

The staff is always friendly, helpful and courteous. Dr. Michels is simply great.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Judy and Joe Schoneberger on 2015-07-25

Dr. Michels has a keen and palpable interest in the health and care of my cat, Rocky. She takes whatever time necessary to answer questions and offer options and guidance in a caring and gentle manner. I also appreciate that, when Rocky is visiting, the focus is on how he's doing. Making him feel comfortable in the clinic setting is important to me, and the Crossroads staff understand that. I'm exceptionally pleased with the care Rocky has been given by the entire staff ~ and also how the staff treats his owner! Thank you!

NPS:

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★★★★★ by Julie & Greg Sticha on 2015-07-16

Always a great experience at Crossroads! We really love everyone there and how awesome they are with our babies over so many years. Yesterday was good, love how Dr Mike distracts Bentley while giving him his annual shot and our kitty doesn't even squeak!

NPS:

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★★★★★ by Angie Kairies on 2015-07-12

The vet that examined my dog was great!

NPS:

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★★★★★ by Ashley & Austin Bach on 2015-07-11

Dr. Michael's got us right in for an appointment at the last minute to treat our dog's hot spot. I was very satisfied with our visit.

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★★★★★ by Melissa Render on 2015-07-08

No appointment this time; I was just stopping by to pick up more Heartguard medication. I called in the morning to request the meds, and when I came in after work the prescriptions was ready and waiting for me. Courteous staff and great docs. My dog LOVES coming to Crossroads and I love the vets, quality of care, and service. Anybody who puts up with my wild dog gets an A++ from us!

NPS:

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★★★★★ by Anon on 2015-07-08

Excellent service and care for my new dog! Vet spent almost two hours assisting with her care.

NPS:

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★★★★★ by Larry & Tracey Ober on 2015-07-07

As always, I am very satisfied with the care Dreyken received. My dogs are my babies and I would not trust their care to anyone else. Thank you for all you do for them.

NPS:

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★★★★★ by Kevin & Ashley Barnd on 2015-07-03

Very friendly. Very knowledgeable. Was great with my anxious dog.

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★★★★★ by Richard & Bonnie Hetland on 2015-07-02

Exceent visit as always. The staff was friendly and knowledgeable. We always feel welcome and any question I may have is answered. We love seeing Dr Mike, as he is caring, knowledgable and fun to talk with.

NPS:

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★★★★★ by Anon on 2015-07-01

Stopped in to renew a prescription. It was quick. Staff is always friendly, courteous and helpful.

NPS:

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★★★★★ by James & Rita Anderson on 2015-06-30

My visits are always positive, the care my pets get is always top notch and very loving from the personnel at Crossroads Animal Hospital.

NPS:

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★★★★★ by Barbara Kachnowicz on 2015-06-30

Dr Michels always takes such good care of Shamis.

NPS:

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★★★★★ by Peggi Hauser on 2015-06-26

Everyone was wonderful. They took great care of Pirate and I love you guys for that. Keep up the GREAT WORK!

NPS:

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★★★★★ by Amanda Glasscock on 2015-06-21

Excellent as always for both my dogs. As usual they are very thorough provide options with effects for meds and nonmed treatments. The office staff go above and beyond their duties. The pups hate the car, but love going to their vet. Thank you!

NPS:

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★★★★★ by Cynthia Croy on 2015-06-14

I've been taking my cats to Crossroads for several years. I can't think of a complaint I've ever had.

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★★★★★ by Anon on 2015-05-24

My little doggie got hurt Friday night and they were able to squeeze him in Saturday morning before the holiday weekend. I am very grateful

NPS:

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★★★★★ by Linda Ball on 2015-05-22

Dr. Julie Michels and all of the vet techs that work at Crossroads went above and beyond yesterday as we got 5 assistance dogs in-training x-rayed in preparation for placement. They stepped up to the added challenge of having to have two of the dogs completed in time for them to participate in our youth at-risk end of the year show. PawPADs, and myself, are grateful to everyone at Crossroads!

NPS:

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★★★★★ by Aimee Maldi on 2015-05-17

My visit with my two dogs was fun, informative, thorough and helpful. As always!

NPS:

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★★★★★ by Mary Imre on 2015-05-16

The entire staff is very friendly and professional. The clinic is always clean and Appointments are on time. I have been taking my dogs here for many years. They always make us feel welcome and show an interest in each pet.

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★★★★★ by Tami & Garry Minor on 2015-04-29

Thorough and awesome as usual !!

NPS:

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★★★★★ by Neil Bloom on 2015-04-28

The staff was wonderful, as always. Lexie was nervous but made it through her physical just fine. I feel very comfortable with the care she receives at Crossroads. Thank you very much. Neil Bloom

NPS:

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★★★★★ by Jessica & Jacob Lenort on 2015-04-20

The vet did a very thorough job checking every inch of him. She was very gentle with the dog, our dog didn't care that she was giving him shots or anything.

NPS:

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★★★★★ by Mark & Deanne Skeens on 2015-04-20

Very personable vet and caring toward our aging lab. He remembered her and was as gentle as he could be in checking her over. Comforting as she ages yet also realistic so we know what to watch for as the years progress. Much appreciated!

NPS:

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★★★★★ by Jenny Bauer on 2015-04-16

I am new to this clinic in the last year after 18 years at another clinic. The experiences have always been good so far. Clinic is clean. Nice people. Prices are appropriate..not too cheap and doesn't cost you an arm and leg like some places. Would recommend!

NPS:

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★★★★★ by Brenda & Steve Flattum on 2015-04-15

So appreciated the doctors and staff getting us in on the same day that we called. They took great care of our dog and took the time to answer any questions we had.

NPS:

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★★★★★ by Jackie Clark on 2015-04-12

Dr. Langevin is so gentle with my dog who starts shaking as soon as she steps into the exam room. She explains everything she is about to do and why it needs to be done and makes me feel apart of my dogs care. I will never take any pet anywhere else.

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2015-04-09

As always, Dr. Langevin and the staff at Crossroads provided excellent care for our aging dogs. Dr. Langevin was thorough in reviewing the current medical situations for the pups, asking lots of questions and LISTENING to our answers. We continue to be very satisfied with how well our pets are treated by everyone at Crossroads.

NPS:

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★★★★★ by Anon on 2015-04-07

The staff was prompt, courteous and attentive. They are always very nice and friendly.

NPS:

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★★★★★ by Jake & Rebecca Bills on 2015-03-30

We needed a last-minute appointment and they were able to squeeze us in due to the seriousness of the situation. I appreciate it, and know it caused them to close at least 20 minutes later than they anticipated.

NPS:

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★★★★★ by Peggi Hauser on 2015-03-28

Pirate was not feeling good at all. I called and asked to have someone look at him. Dr. Etoll was leaving at noon but said she would stay until I got Pirate to the office. I did and she saw him and was so kind and so concerned over his condition. She advised what we can do and we did the tests. She was always keeping me up on what was happening and went over what she had found. I felt so much better knowing Pirate would be okay and so thankful she stayed to see my dog. Thank you Dr. Etoll for everything.

NPS:

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★★★★★ by Ann Mosack on 2015-03-27

The staff at Crossroads Animal Hospital provide exceptional care in a kind and professional manner.

NPS:

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★★★★★ by Roxy & Tim McGraw on 2015-03-23

Loving care to my old dog by vet and tech, education for mama. Time for questions. Even Mollie gets excited to visit them.

NPS:

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★★★★★ by Angela Thurman on 2015-03-19

This was our first visit to crossroads. I was very pleased with the service given to our dog Gibbs. You could tell that the staff really enjoyed what they did. Gibbs is normally a little aggressive because he gets scared, but the staff put him at ease quickly with treats. We are definitely coming back.

NPS:

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★★★★★ by David and Nancy Ramlow on 2015-03-18

Maggie came in with stones. Dr. Davies communicated very well all the tests and procedures she was administrating. Saw her multiple times and kept calling at home to check up with Maggie.

NPS:

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★★★★★ by Pamela & Mark Devereux on 2015-03-12

As usual,it was a pleasant experience for me,and my cat.Dr.Langevin took her time with Nari,and answered all of my questions.The staff are attentive,and personable.I would never take my cats to any other practice.I highly recommend Crossroads to anyone looking for the best veterinary care for a companion animal.

NPS:

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★★★★★ by Heidi Breivik on 2015-03-11

What a wonderful group! After having no services for a few years, it is great to have the same great service my dog is used to!

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2015-03-10

Tracy Langevin and staff continue to provide excellent care for our Ivory Lab Jameson and our other dogs. Their patience and humor while re-suturing (twice!) Jamie's foot was much appreciated - - I finally figured out a way to keep him from pulling the covering off his incision and chewing apart the sutures. We really do feel that our dogs could not receive better care than that provided by Crossroads.

NPS:

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★★★★★ by Kathleen & Jamie Kuster on 2015-03-04

Very kind, friendly, and knowledgeable staff. My dog and I are calm and comfortable at all are visits.

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★★★★★ by Laura Hartfiel on 2015-03-04

The best veterinary clinic around! I have been coming here since they opened and they have always provided exceptional service. I wouldn't go anywhere else!

NPS:

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★★★★★ by Candace & Gary Hanto on 2015-02-19

Your practice is very nice and competent I have full knowledge that Jake is getting the best care available. Thank you

NPS:

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★★★★★ by Mark & Laura Lindstrom on 2015-02-12

We drive from Shakopee because we trust the care our dog will receive at Crossroads. I'm sure they're not the least expensive but they have taken good care of our dogs for the past 25 years.

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★★★★★ by Anon on 2015-02-08

I've been taking my pets here for years and have always had a great experience. The staff are all very nice, especially the cats that greet you at the front desk.

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★★★★★ by Robert & Sally Maddiex on 2015-02-05

great visit as always - quick feedback on the tests

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-02-04

These guys are awesome. I was only in the state for a short time and had to leave under tragic circumstances. Unfortunately, my beloved cat was left behind. They adopted him and have given him the love he deserves. I can not thank these people enough.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary Dietz on 2015-01-30

The Doctors and staff are wonderful. So very thoughtful, and great care and treatment of my pet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2015-01-29

The staff is friendly and helpful. I would recommend Crossroads.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mark and Rosemary Rundquist on 2015-01-28

Fantastic treatment and caring for our Yorkie, as usual!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patty And Rick Kleven on 2015-01-25

We had an urgent issue. They got us right in and could not have been more understanding and professional.

NPS:

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★★★★★ by Dan & Jaime Kashmere on 2015-01-16

Dr. Julie Michels is just amazing; she takes the time to talk with us about our dogs allergies and the best course of treatment for him. We are really happy to have found Crossroads Animal Hospital....the staff is great & we look forward to bringing our other dogs in & being with CAH for years to come!!!!

NPS:

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★★★★★ by Anon on 2015-01-14

They meet all my expectations.

NPS:

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★★★★★ by Lori & Mike Jost on 2015-01-10

Kind, professional staff with top quality care!

NPS:

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★★★★★ by Anon on 2014-12-20

I always know Sugar is in good hands when we come to Crossroads!

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2014-12-15

Despite a full appointment schedule, Julie Michels was able to see my 12-year-old yellow lab, who tore the right ACL in his right hind leg last week. As always, Julie and the entire staff at Crossroads were concerned, helpful and thorough in their examination of Jackson. We continue to appreciate all that they do to care for our dogs.

NPS:

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★★★★★ by Anon on 2014-11-30

They were able to work me in the same day for an appointment due to my dog injuring himself. Dr. Michaels did an excellent job. I especially appreciate the work that Sarah (sp?) did to manage my dog so that Dr. Michaels could treat him. Obi was scared and in a lot of pain and was a handful. Front desk staff were helpful and friendly as always. Thanks again.

NPS:

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★★★★★ by Mary Ann & James White on 2014-11-29

We've been bringing our cats to Crossroads for 20 years and have always been pleased with the care they have received. We appreciate the friendliness of the staff and the vets and the loving attention that the cats receive. We'd recommend them to anyone needing veterinary care.

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★★★★★ by Kelly Conroy on 2014-11-18

I have the utmost confidence in everyone at Crossroads. My dog was in yesterday for dental cleaning and had four teeth extracted. As always, I knew my little girl was in expert hands and would receive the best care. Thank you Crossroads!

NPS:

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★★★★★ by Anon on 2014-11-08

As always, we are very impressed with the service and support of everyone at Crossroads. They are fanominal with my baby girl. They are honest about options and will provide you with their opinion if they feel the more expensive treatment is not necessary. They do not ever push the more expensive treatments, but if they feel it's necessaary they tell you. They CARE! They do follow up phone calls to see how your pet is doing a few days later. I couldn't imagine trusting my babies health with anyone else.

NPS:

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★★★★★ by Anon on 2014-11-04

Dr. Julie Michaels is great! We are new to the area and have a dog that has harsh allergy issues. She treated our dog like he was her most important patient of the day. She cared about his symptoms, and the best way to start his treatment. Everyone at Crossroads was wonderful to deal with & we will be bringing our other dogs in for check ups soon!!!! Our heartfelt thanks to all @ Crossroads Animal Hospital!!!!

NPS:

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★★★★★ by Stephanie Reiter on 2014-11-03

Our dog received top notch care and the doctors and veterinary technicians spent plenty of time with us, patiently answering any questions. They take care of their patients as if they are their own.

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★★★★★ by Linda Ball on 2014-11-02

As usual they worked us in and were fantastic! Dr. L does the best stitches with the least amount of scarring!! This particular dog doesn't come out of anesthetic very well and one of the techs took extra time to try to calm him and make sure he was ok -- she also did an awesome job on his nails while he was in surgery! Thank you all for being on PawPADs' team!

NPS:

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★★★★★ by Tina Marie Boden on 2014-10-31

Office staff friendly. Dr. Julie Michaels is awesome. She listened to my concerns. She took her time explaining to me, making sure I understood what was going on.

NPS:

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★★★★★ by Gary & Polly Olson on 2014-10-30

Excellent care for our Vinny!

NPS:

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★★★★★ by Cindy & Richard Anderson on 2014-10-29

I appreciate Dr. Davies taking the time to research medications and prescribe something for Sophie's chronic problem, even though she didn't even come in for a visit.

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★★★★★ by Cindy & Richard Anderson on 2014-10-27

I'm running out of different ways to praise the excellent doctors at Crossroads. There are no casual, off the cuff diagnoses made there. I'm confident that my kitties are getting the best possible treatment when they have a problem.

NPS:

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★★★★★ by Carl Bluthardt on 2014-10-21

Outstanding

NPS:

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★★★★★ by Mike & Robin Curwick on 2014-10-14

Friendly and knowledgeable staff. It may not be Baxter's favorite place to go but I know he is in good hands at Crossroads.

NPS:

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★★★★★ by Rebecca & Anthony Nguyen on 2014-10-11

Staff is very friendly Dr.Michels was so great with Hazel and went over everything you could possibly need to know with a new puppy! She explained what she was doing and why and gave pointers through out the exam which was very helpful! The clinic is clean which is just an added bonus! I'm so happy with the care we're getting and couldn't imagine going anywhere else!

NPS:

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★★★★★ by Barbara Halvorson on 2014-10-03

Very kind and helpful with my cat. Explained diagnoses and options. Couldn't 't have asked for better treatment.

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★★★★★ by Mike & Anne Tressler on 2014-10-03

Extremely pleased with Crossroads. I truly feel that the vets and staff at Crossroads understand how important our dogs are to us. It's about a 20 minute drive for us to get there but our local vet just doesn't seem to provide the personal attention and quality care we get at Crossroads.

NPS:

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★★★★★ by Anon on 2014-09-30

Dr. Davies is awesome. She explains information very well.

NPS:

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★★★★★ by Roxy & Tim McGraw on 2014-09-28

Caring, gives good explanations, and allows deviations to fit dogs needs.

NPS:

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★★★★★ by Anon on 2014-09-27

Dr. Julie Michels is a top-level professional, thoroughly knowledgeable in her field, and explains things completely. She's also a delightful person.

NPS:

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★★★★★ by Jamie Lane on 2014-09-20

As usual everyone was warm, welcoming and very professional. They are very affordable and do a great job! I will be a long time customer.

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★★★★★ by Candace & Gary Hanto on 2014-09-13

Everyone there is very nice and professional

NPS:

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★★★★★ by Tom & Jen Born on 2014-09-11

I like the advice I get in the best interest of my dogs. The staff is always great and very helpful.

NPS:

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★★★★★ by Gary & Polly Olson on 2014-09-10

Love Dr Anna! We have been going to CAH for years with our cats but now our new little Yorkie- Vinny has been under their care. Love this place because they love our pets. Professional and excellent veterinarians.

NPS:

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★★★★★ by Jeffrey & Joanne Dietz on 2014-09-09

The whole staff were so kind when we had to put our beloved Bell down. Dr. Michaels understood how Jeff and I felt. She gave Bell treats the whole while. I am sure Bell thought it was heaven having all the treats--and then she went to heaven. Dr. Michaels then sent such a wonderful note to us. I cannot say how much we appreciate your hospital. I would never take my animals anywhere else. Your hospital is the best.

NPS:

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★★★★★ by Laura Hartfiel on 2014-09-07

Exceptional service! Thank you for helping me get my little "charges" well and ready for adoption! The quality of care and the compassion of the vets, techs, and staff are the reason why I come here regularly with all my fuzzy family members.

NPS:

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★★★★★ by Robin & Steven Nelson on 2014-09-07

Great service as always -- from the front desk staff to the technicians to Dr. Mike. We have brought our pets here for many years and will continue to do so.

NPS:

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★★★★★ by Jill & Ross Marble on 2014-09-05

I always like the care that I get from the staff and the veterinarian. Second to none!

NPS:

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★★★★★ by Anon on 2014-09-04

Top notch in all respects.

NPS:

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★★★★★ by Linda Ball on 2014-08-31

One of our dogs broke open his stitches on a large cut on his face and Dr. Langevin did a great job repairing it. The hug from Dr. Julie also helped! Great place, great team!

NPS:

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★★★★★ by Tom & Cheryl Brennan on 2014-08-29

Thanks!! for your patient and thorough review of Mickey's medical history. It really put my mind at ease. Cheryl

NPS:

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★★★★★ by Sharon Olson on 2014-08-24

Excellent care as always. Thank you!

NPS:

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★★★★★ by Richard & Bonnie Hetland on 2014-08-23

Again, we really enjoyed coming in to see Dr Mike. Sam loves him. He can tell he loves dogs. Always Knowledgeable and helpful.

NPS:

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★★★★★ by Anon on 2014-08-22

Staff was very friendly and knowledgeable with my dog, Duke. As always though, seeing the vet (any vet) is always expensive. If I'm going to spend a fortune on my pet, I'd like it to be at Crossroads.

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★★★★★ by Anon on 2014-08-21

Friendly and caring staff.

NPS:

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★★★★★ by Gary & Polly Olson on 2014-08-19

Dr. Anna was awesome as she checked out Vinny our little Yorkie! Excellent care and knowledge- so glad to have great doggie health care.

NPS:

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★★★★★ by Alysha Lloyd on 2014-08-19

My experience at crossroads for my Great Danes annual exam was wonderful. Isabella is typically a very shy and nervous dog and Dr Michels did a fabulous job with her. She was so great with her, calm, loving, and really connected well with her. I have never been able to walk out of the vet feeling that Isabella did a good job and was not in panic mode the whole time. Very thankful for the pleasant experience at Crossroads this time and I know we will most definitely be requesting Dr Michels in the future! Thanks again, Alysha (a very happy Great Dane mommy)

NPS:

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★★★★★ by Anon on 2014-08-16

Very pleasant experience. They are always very nice and helpful.

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★★★★★ by Holly Larson on 2014-08-14

We saw Julie Michels for Bailey's yearly exam. She really took her time with us and explained and showed everything that was a concern of him. She was genuinely concerned about him. She called me 2 days later with his test results and to see how he was doing. I would highly recommend the clinic and her to anyone.

NPS:

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★★★★★ by Laura Hartfiel on 2014-08-12

Excellent as always! Thank you for keeping my furry babies healthy and happy!

NPS:

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★★★★★ by Jill & Ross Marble on 2014-08-10

I always have a good experience at Crossroads! They are very attentive to my dog's needs.

NPS:

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★★★★★ by Carrie Hale on 2014-08-09

We have been with Crossroads since we rescued our dog, Kaila, in 2007. She was very sick, malnourished and had GI issues. We are so happy we chose Crossroads to work with us to help heal our dog and bring her back to full health. We work mostly with Dr. Julie, although all of the doctors and staff are great. I highly recommend Crossroads Animal Hospital for their expertise, care and compassion. If your pet is not currently a patient...give them a try. You won't regret it!

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★★★★★ by Jamie Lane on 2014-08-09

Buster and I had a great experience again. The staff was very warm and welcoming. You ladies took great care of Buster. Thank you

NPS:

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★★★★★ by Alyssa Nitti on 2014-08-08

Love going here. The doctors are very caring and nice.

NPS:

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★★★★★ by Anon on 2014-08-07

My dog, with addisons, was starting to have incontinence issues and the doctor was kind enough to call me back and to make room in the schedule to see us the same day!

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★★★★★ by Garry McClaren on 2014-08-06

Crossroads has been the best Animal Hospital , Ive had two bichons and both have had the best care. They also care about us, the caregiver. Gabriel has had the best care through his puppy hood. From Jeanne McClaren

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★★★★★ by Ken and Char Drechen on 2014-08-06

Everyone at Crossroads is always so patient, outgoing, helpful and friendly. I personally can be a bit of a challenge in that I am so emotional and yet they always understand and professionally go out of their way to take care of our little ones with love and top notch care. Thank you all!

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★★★★★ by Wiromrat & Jerome Brownell on 2014-08-05

My dog has been treated well by the vet. I'll bring him to the hospital again for sure.

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★★★★★ by Anon on 2014-08-02

You have a caring and friendly staff, both at the front desk and the medical care-givers. I didn't have to wait too long, and felt the vet really listened to my concerns and cared for my pet! Nothing to criticize!

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2014-07-29

As is always the case, Julie Michaels was excellent at providing wellness care for our 12.5-year-old lab. She knows him well, and more importantly, he knows her and totally trusts her. We're very comfortable with the veterinary care that all four of our dogs receive at Crossroads.

NPS:

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★★★★★ by Wiromrat & Jerome Brownell on 2014-07-26

My dog has treated well at the hospital. I will recommend the vet to my friends.

NPS:

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★★★★★ by Candace & Gary Hanto on 2014-07-26

very good care for Jake

NPS:

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★★★★★ by Brian Brastad on 2014-07-25

I trust the staff and enjoy the friendly help we get for our pets, and ourselves.

NPS:

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★★★★★ by Anon on 2014-07-25

Fabulous!!!

NPS:

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★★★★★ by Kathleen & Jamie Kuster on 2014-07-24

I am impressed that Jake can always be seen promptly when issues arise. The staff is very knowledgeable and friendly.

NPS:

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★★★★★ by Tracee & Scott Moe on 2014-07-19

Always a positive experience with Crossroads!

NPS:

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★★★★★ by Neil Bloom on 2014-07-17

Lexi was not at all well in the morning. The staff was able to squeeze her in without an appointment on a full day. The entire staff was very caring for her welfare. I received 2 or 3 calls during the day to keep me posted on what was taking place. The good news is there was nothing seriously wrong. I feel very comfortable leaving Lexi in Crossroads' care. Thanks for everything

NPS:

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★★★★★ by Melanie & Charlie Snead-Wallquist on 2014-07-12

I have been taking my furry kids to Crossroads for 15 years. Dr Michels is like part of the family. The care my pets has received over the years is exceptional.

NPS:

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★★★★★ by Wendy & Tom Hartley on 2014-07-09

We have been using Crossroads Animal Hospital since arriving in Minnesota in 1996. We lost our Golden to an auto-immune disease. Dr. Michels was so gracious in how she managed his care and ultimately the saying good-bye process. Now with our Cairn, she continues to demonstrate real concern for his well-being. She as well as all of the techs and out-front gals have been nothing but friendly and helpful all these years! I would recommend Crossroads without hesitation. Thanks for loving Cooper!

NPS:

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★★★★★ by Sheila Sheridan on 2014-07-09

I have been taking my beloved pets to Crossroads for over 20 years. They are so caring and compassionate, especially when my dog was sick, I always felt that they go above and beyond to ensure that they are taken care of. An example of this is when my cocker was sick and dying, they were wonderful, I felt I was never alone on this journey. Thank you to all the staff at crossroads animal hospital!

NPS:

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★★★★★ by Micheal & Phyllis Favier on 2014-07-09

These people are ALL so efficient and caring I recommend them to anybody. They figured out what what's wrong with our little doggie when nobody else couldn't.

NPS:

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★★★★★ by Amanda York on 2014-07-04

You all are always so friendly and caring.

NPS:

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★★★★★ by Richard & Bonnie Hetland on 2014-07-04

As always the staff was great in handling my dog. You can tell they care about animals.

NPS:

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★★★★★ by Richard & Bonnie Hetland on 2014-07-04

As always, great staff and service. You can always tell that staff loves animals in the way they talk and handle them.

NPS:

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★★★★★ by Juan & Mary Jane Falcon on 2014-07-02

Excellent animal care and customer service.

NPS:

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★★★★★ by Anon on 2014-06-29

As always excellent care, education, and explanation of examination and recommended treatments. I have recommended Crossroads to others.

NPS:

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★★★★★ by Peggi Hauser on 2014-06-27

Walked in for a test for Jack. Everyone very nice and all records in order. We checked in and Jack had his test and I was called to pick him up early. Everyone was great. Keep up the great job. Thanks guys you are all fantastic. Peggi

NPS:

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★★★★★ by Anon on 2014-06-25

Great care for my pups as always! We love crossroads! My dogs are always so excited to go for their appointments :-)

NPS:

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★★★★★ by Tom & Cheryl Brennan on 2014-06-25

Thank you for working Charlie Brown unexpectedly into your schedule. I appreciate that you have some flexibility that allowed me to drop him off so I could attend to appointments at work and then pick him up later. Cheryl

NPS:

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★★★★★ by Sharon Olson on 2014-06-22

I have been going to Crossroads Animal Hospital since 1988. I trust the vets to take good care of my dogs. Even though I live about 25 miles away, I don't hesitate to take my dogs there due to the Superior care that my dogs receive at the clinic.

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★★★★★ by Megan Poluka on 2014-06-12

I am grateful for Crossroads to be able to take my animal in on short notice from emergency and help him out in anyway they could! Thanks!!!

NPS:

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★★★★★ by Karen & Brent Turner on 2014-06-11

Wonderful, professional, caring staff.

NPS:

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★★★★★ by Netty Mies on 2014-06-08

EXCELLENT SERVICE AND WONDERFUL STAFF. I WOULD TRUST MY ANIMALS WITH NO ONE ELSE .

NPS:

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★★★★★ by Mark and Rosemary Rundquist on 2014-06-07

My Yorkie was having a few issues and I called late Friday afternoon to attempt to see a Vet (not thinking I'd have a chance on this day) and they said come on by and we'll do our best to get my dog in. I arrived waited all of 5 minutes and was in and out of the clinic with 30 minutes! Wow!!! Thanks for your help today. Mark Rundquist

NPS:

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★★★★★ by Anon on 2014-06-07

I was able to make a same day appointment for my cat. We we're in and out in thirty minutes. The doctor was great and even included my kids in the exam process.

NPS:

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★★★★★ by Peggi Hauser on 2014-06-05

We love the staff at Crossroads. Always very friendly and informative. They make you feel like you are part of the family. Keep up the great work. Peggi H.

NPS:

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★★★★★ by Linda Sandell on 2014-06-05

Staff is Great! have been going to Crossroads for many years and have no complaints. I heard it expressed by someone else (and I agree) " the best clinic south of the river".

NPS:

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★★★★★ by Pamela & Mark Devereux on 2014-06-02

As always,an excellent experience. My cat was treated gently,and his problem diagnosed,quickly.This is the best veterinary hospital in the Twin Cities.

NPS:

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★★★★★ by Robin & Steven Nelson on 2014-06-01

As always, I received excellent medical care for my puppy, including objective advice regarding medications for heartworm, flea and tick prevention. Dr. Mike and all of the staff at Crossroads are wonderful and I know that I can trust the care that my pets get at this clinic. Thank you!

NPS:

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★★★★★ by Mike & Robin Curwick on 2014-06-01

Love crossroads service, staff, and resident cats!

NPS:

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★★★★★ by Sandy Jurchisin on 2014-05-21

The care is very good, and really like the Vets and Staff. I find it very expensive, my bill was \$400 for an annual heartworm test and checkup.

NPS:

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★★★★★ by Mark & Deanne Skeens on 2014-05-19

Very personable, loving to Kita which I greatly appreciate. Thank you!

NPS:

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★★★★★ by Velvet Walker on 2014-05-18

Everyone at crossroads is always so accommodating! Doctors are very knowledgeable and friendly and take the time to provide information and answer all questions. Best vet clinic in the Twin Cities!

NPS:

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★★★★★ by Peggi Hauser on 2014-05-15

Crossroads Animal Hospital is the best. Always very informative on my dogs issues. They always give me 100% of their time. I recommend them highly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tom & Cheryl Brennan on 2014-05-08

All the staff, from the front desk to the technicians and the vet, are great to work with when it comes to the care my pets receive. I appreciate the time they take to educate me about my pet's health care. Thanks again to all of you! Cheryl

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lee & Lori Oberg on 2014-05-08

Crossroads Animal always me and my dog feel cared for welcomed.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Karen Wolf on 2014-05-07

Very good experience. The staff is friendly and helpful, and the doctor spent a good amount of time communicating with me.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-05-07

Wonderful doctors and staff, wonderful service.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Cindy & Richard Anderson on 2014-05-06

Dr. Davies scoured the food catalogue trying to find the best food for Petey to treat his GI problems without hurting his kidneys. The doctors at Crossroads always treat us like we're they're only client when we're there. They never rush to get to the next patient.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tiffani & Josh Youngvorst on 2014-05-06

The wait was a little long but it was a great experience and we felt like we really mattered.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Aimee Maldi on 2014-05-04

At each visit, from the front desk to the techs and the vet, everyone is awesome! Kind, Friendly and patient.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sheila Sheridan on 2014-05-04

I have complete trust in the staff and providers at Crossroads.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2014-04-29

Very pleased with the staff & the services they offer.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Allen & Debbie Wokson on 2014-04-28

They were really good and took a real interest in Rex.

NPS:

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★☆☆☆☆ by Barbara Halvorson on 2014-04-26

The vet was so kind and gentle and thorough. She acted as if my cat was her own pet. Never acted hurried, answered my questions kindly

NPS:

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★★★★★ by Gary & Polly Olson on 2014-04-21

Another excellent visit to Crossroads Animal Hospital with Vinny! Vinny loves Dr. Anna, the shot was no big deal because Vinny got treats.

NPS:

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★★★★★ by Mary Heintz on 2014-04-20

Dr. Michaels is always friendly, prompt, clear, and professional, as is the front staff.

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★★★★★ by Laura Gentry on 2014-04-19

I love coming to Crossroads everyone is very patient with my nervous dog. They're always nice and very helpful when we come in and they explain things well without making you feel like a two year old.

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★★★★★ by Tami & Garry Minor on 2014-04-16

We always have a Great!! Experience. All the staff are friendly caring & accommodating.

NPS:

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★★★★★ by Stephen & Anita Opheim on 2014-04-12

The clinic is customer friendly, explains well and very caring to my dog. She loves to go there!

NPS:

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★★★★★ by Cindy & Richard Anderson on 2014-04-12

Great care for Petey as always! I appreciate the time the doctors always take to explain conditions and treatments in detail. Dr. Michaels called me with a test result as soon as it was available.

NPS:

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★★★★★ by Jill & Ross Marble on 2014-04-12

Great service and they really try to put your pet at ease.

NPS:

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★★★★★ by Johnathan Nelsen on 2014-04-09

Very friendly and informed staff!!

NPS:

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★★★★★ by Peggi Hauser on 2014-04-07

We love Crossroads. Always so pleasant and knowledgeable. I have been going for many years and in all those years we have always felt like number one. Keep up the great work Crossroads. You are the BEST. Peggi H

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeff & Cathy Johnson on 2014-04-04

This was our first visit to Crossroads and it was very pleasant. The staff was friendly and knowledgeable. Oscar even gave us a warm greeting. The facilities are clean and odor free. Only 4 stars at this time until we establish a routine of pet care over time.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Annie & J.D. Corbin on 2014-04-02

Wonderful! As always!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tom & Jen Born on 2014-04-02

I feel the care my dogs receive here is better than my own physicians. They are very thorough and knowledgeable. I feel we are lucky to have found this vet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Micheal & Phyllis Favier on 2014-04-01

Another great experience. Everyone is so friendly and polite. Dr. Davies is wonderful and takes very good care of our little girl. Thanks for all you do. Mike

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tracee & Scott Moe on 2014-03-30

It's always a comfortable, professional, and calm environment. My dog Lola loves visiting, she gets so excited to see and be seen :)

NPS:

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★★★★★ by Gary & Polly Olson on 2014-03-30

Dr. Anna was awesome! She spent so much time with me and Vinny. Vinny is our new Yorkie puppy. Explaining so many new puppy details, methods, recommendations and behavior strategies.

NPS:

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★★★★★ by Afton Johnson on 2014-03-29

The staff at Crossroads Animal Hospital is great. I suspected my dog had an ear infection, and they were able to get me an appointment right way. Dr. Strecker was very thorough and informative. He took the time to answer all of my questions and described things in a way that was easy to understand. I never felt like I was getting rushed in and out like I have experienced at other place. If you're looking for a caring vet, go to Crossroads.

NPS:

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★★★★★ by Lynn Cole on 2014-03-27

great doctor,

NPS:

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★★★★★ by Paul & Martha Sweeney on 2014-03-27

This is a very caring group of persons involved in animal care.

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★★★★★ by Joyce Risser on 2014-03-27

Pet and owner experienced a very positive visit to Crossroads for a routine care appointment. Friendly, helpful staff and doctor. No rushing, questions answered, new details learned. Great visit!

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★★★★★ by Chuck & Beth Morrissette on 2014-03-26

Great learning experience. Everyone treats my dog like they're own.

NPS:

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★★★★★ by Anon on 2014-03-25

As always Crossroads staff were awesome! I really appreciate how they take the time to go over the procedures performed and precautions we should take with our dog.

NPS:

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★★★★★ by Anon on 2014-03-25

Reliably fantastic.

NPS:

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★★★★★ by Anon on 2014-03-23

Very friendly staff and environment, we have been using Crossroad Animal hospital as our primary veterinarian for about 10 years now even after we moved out of Burnsville area 4 years ago.

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★★★★★ by Jill & Aaron Buffie on 2014-03-22

Staff is always great!

NPS:

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★★★★★ by Cindy & Richard Anderson on 2014-03-21

Petey's doing very after his recent successful surgery thanks to the great care he received. I appreciate the thoughtful and informative follow-up conversations with the doctors after surgeries and tests as well. I know I can trust the doctors at Crossroads and that gives me peace of mind. Thank you!

NPS:

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★★★★★ by Anon on 2014-03-21

An awesome experience. The dedicated attention to detail and collection of information about your pet demonstrates the doctors investment in your pets wellness. There is a willingness to spend all the time necessary to make your visit exceptional. I am glad a friend recommended Crossroads Animal Hospital and I made the switch.

NPS:

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★★★★★ by Mary & Fred U'ren on 2014-03-21

We've been going to Crossroads for almost 10 yrs with our numerous pets. We feel that we, and our pets, have always been treated with kindness and concern. Crossroads has helped us bring 3 dogs to Ireland, not an easy feat. The EU would normally quarantine the dogs, but with Crossroads help we were able to avoid that. We cannot stress enough how fortunate we've been to have Crossroads care for our pets!

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★★★★★ by Melissa & Carlos Masters on 2014-03-19

Everyone from the girls at front desk to the technicians as well as the Drs at Crossroads are professional and always treat my boys Jack and Max (Labradors) with the utmost care. I will never hesitate to recommend them to anyone. They are very thorough and take time to explain and give options. I appreciate that they call to follow up on any meds or procedures they have administered. Dr Michaels is our primary Dr for Jack and Max and I am very pleased with her genuine concern for my boys. I certainly get my monies worth whenever I take them in for routine checkups or anything else that arises.

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★★★★★ by Trent & Sarah Sehnert on 2014-03-18

Great service as always.

NPS:

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★★★★★ by Peggi Hauser on 2014-03-17

Always enjoy coming to Crossroads. Everyone very friendly and helpful. They really care about my pets. We love Dr. Michels.

NPS:

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★★★★★ by Terry & Bill Gustafson on 2014-03-15

I love everyone at Crossroads. I brought my first puppy there in 1991 and have been going to Crossroads ever since. They care about my pets as much as I do.

NPS:

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★★★★★ by Neil & Alison Maxfield on 2014-03-14

Our situation was a sad one, but we were treated with nothing but grace and professionalism. I would strongly recommend Crossroads Animal Hospital for any of your veterinary needs.

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★★★★★ by David & Tana Barkhymer on 2014-03-14

Everyone at Crossroads is always very friendly and helpful. Our dog was well taken care of by the staff and accurate information was provided for medication, etc. We also have our parakeets' claws trimmed at Crossroads and the avian specialist always des a great job. I would recommend Crossroads as a fine and caring animal hospital with a great location.

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★★★★★ by Kathleen & Jamie Kuster on 2014-03-07

Really like taking Jacob to Crossroads Animal Hospital. The Vets and staff are extremely knowledgeable and kind. They treat the animals and the owners with respect. They truly care about the animals and owners having a happy, healthy life.

NPS:

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★★★★★ by Irven & Janet Thomas on 2014-03-06

The name Demand Force is a real turn off. YOU ALWAYS HAVE PROVIDED EXCELLENT CARE. Thank you for the care you have provided our cats during the 13 years we have lived in Burnsville. We will always continue to recommend you, but are not well ourselves and do not answer surveys - especially this one whose title is offensive./ We do NOT do Twitter, Facebook, Tweet or even text. Please respect our need for teelphone contact or email if it is not 'urgent'.

NPS: N/A

★★★★★ by Trish & Wes Gabrelcik on 2014-03-02

Love Crossroads! They have always been great to us and our Ellie. It is also nice to get a check up phone call after calling in about Ellie eating something she shouldn't have, nice to feel they care about her!

NPS:

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★★★★★ by Trish & Wes Gabrelcik on 2014-03-02

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NPS:

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★★★★★ by Trish & Wes Gabrelcik on 2014-03-02

Love Crossroads! They have always been great to us and our Ellie. It is also nice to get a check up phone call after calling in about Ellie eating something she shouldn't have, nice to feel they care about her!

NPS:

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★★★★★ by Chuck & Beth Morrissette on 2014-03-02

We always feel like family. Always get great service. Doctor Julie and all the people are FANTASTIC!

NPS:

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★★★★★ by Diane Knights on 2014-03-02

Wonderful as always! I even got a text photo of Tosh at the end of the day. The staff are always so kind and give such good personal care. I know Tosh was very well cared for while he was in for his surgery.

NPS:

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★★★★★ by Candace & Gary Hanto on 2014-02-27

Everyone did a great job. I am confident that Jake will be in good hands when he is there. Thank you

NPS: N/A

★★★★★ by Anon on 2014-02-27

Like the atmosphere and staff. My pets and I feel welcomed :)

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Jamie Lane on 2014-02-22

The staff was great. They were friendly and knowledgeable. I will definitely be going back.

NPS: N/A

★★★★★ by Tom & Jen Born on 2014-02-20

Always great care. Just a smudge expensive but the staff is great and the vets very knowledgeable.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-02-19

Dr. Julie Michels' insight and concern for my two cats is amazing. She presents care options and explains them fully. Her knowledge, experience, professionalism, and congeniality is top notch. Many thanks.

NPS:

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★★★★★ by Wendy & Tom Hartley on 2014-02-18

As always, our visit was very productive. We were purchasing some fatty omega gel caps, but I also inquired about the cost of dental cleaning. That information was provided and we were out the door quickly. Thanks to all the staff at Crossroads! They show love to Cooper and provide complete and affordable care to him. Excellent animal hospital!

NPS:

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★★★★★ by Jeffrey & Joanne Dietz on 2014-02-08

The kind care at Crossroads, from front desk, techs, vets is outstanding.

NPS:

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★★★★★ by Mike & Judy Sherin on 2014-01-29

The care is excellent and so is the after care. We even received a call in the evening to make sure our dog was responding to the medicine and was improving.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2014-01-28

Fine and caring people

NPS:

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★★★★★ by Anon on 2014-01-21

Excellent care.

NPS:

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★★★★★ by Cindy & Richard Anderson on 2014-01-16

You always take such good care of my kitties, and I appreciate it very much. Thank you to everyone who has looked out for Petey's health and wellbeing. Thank you Dr. Langevin for postponing Petey's surgery because of what you found in his lab results, and thank you Dr. Michaels for covering all the bases and making sure Petey is comfortable and safe - including doing research on the special renal chews I found online. I have a great deal of confidence in your whole team and that means so much to me.

NPS:

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★★★★★ by Juan & Mary Jane Falcon on 2014-01-16

Excellent service. Very caring for our pets.

NPS:

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★★★★★ by Velvet Walker on 2014-01-12

Crossroads is excellent in every way! They have been taking care of my dog for over a decade; great vet expertise, kind staff, efficient operation. Highly, Highly recommend!

NPS:

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★★★★★ by Brittany Murphy on 2014-01-11

I was referred to Julie by my mom and had a great experience. Everyone was super friendly from the moment I walked in the door. You could tell they love their jobs and really care for animals. My Oliver was in good hands.

NPS:

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★★★★★ by Jill & Aaron Buffie on 2014-01-04

Always a wonderful place to bring my dog. Dr. Michels and staff are always thorough, professional and caring. I have never met a better veterinary practice and would not go anywhere else.

NPS:

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★★★★★ by Anon on 2013-12-30

Once again, I had a great experience at Crossroads with my dog's annual check-up. Couldn't be happier with our choice of vet. :)

NPS:

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★★★★★ by Anon on 2013-12-27

Always a pleasure to do business with true professionals. I'm so sorry that your adorable cockateel, Harry, died. I grew to love that little guy.

NPS:

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★★★★★ by Vickie Kroshus on 2013-12-21

I have been a part of crossroads for many years with my boys, Auggie, Garfield, Simon and Sam, I wouldn't go anywhere else. Thanks for the great care over the last 20+ years!! VKroshus

NPS:

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★★★★★ by Carrie Hale on 2013-12-20

Just a blood draw day for tests. Great service, as usual.

NPS:

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★★★★★ by Denise Webber on 2013-12-19

Very friendly, efficient and professional.

NPS:

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★★★★★ by Anon on 2013-12-16

Excellent service as always. Dr. was very informative and great with our pet. Can't say enough good things!

NPS:

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★★★★★ by Patty And Rick Kleven on 2013-12-13

I love the fact I get a call right after the surgery to let me know how everything went. And the new texting of photos with your captions, it truly an extra special touch. Well done.

NPS:

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★★★★★ by Tom & Cheryl Brennan on 2013-12-12

I've come to count on every one at the clinic whether it is ordering a bag of food or coming to my home to euthanize a beloved pet. Everyone on staff is kind, patient and knowledgeable. I wouldn't go any place else for my pet health care needs. Cheryl

NPS:

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★★★★★ by Barb Farrell on 2013-12-10

I was greeted warmly by staff at the front desk and taken without wait to an exam room. My cat Puddles, was taken for her lab draw and immediately put into a relaxed mood by Dee with chin and ear rubs. I needed to purchase cat kibble and was offered help with the carry as I also had a cat carrier to manage. My pets and myself have been clients at crossroads Animal Hospital for over 27 years. We have ALWAYS been treated with utmost respect, care and concern. The Doctors and staff at Crossroads are the only medical clinic I would ever trust to care for my animal friends.

NPS:

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★★★★★ by Anon on 2013-12-09

Professional and seem to really care about my cat and helping me take good care of her.

NPS:

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★★★★★ by Anon on 2013-12-06

Outstanding knowledge and professionalism. Your friendly staff -- and their furry & feathery friends in the lobby -- always make it a pleasure to come there.

NPS:

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★★★★★ by Deb Murphy on 2013-12-03

Excellent service!!!

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-12-03

As usual the staff was very friendly when I came to buy Prescription diet food for my pet.

NPS:

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★★★★★ by Susan Hebert on 2013-11-21

When you have an animal who is part of your family, their best interests are your primary goal. Every time I have taken Tucker to Crossroads Animal Hospital, I am confident that he is getting the very best care available. His routine dental exam with x-rays resulted in the loss of some teeth, but he is healthier for having the bad teeth removed. Everyone at Crossroads Animal Hospital cared for Tucker as if I were the one caring for him...there is no better care than that.

NPS:

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★★★★★ by Tim & Tricia Johnson on 2013-11-13

We always get great service from Crossroads.

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-11-08

Staff, as always, helpful and courteous.

NPS:

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★★★★★ by Anon on 2013-11-08

I came in for a follow-up because my dog's eye infection had not improved. They explained why it might not have gotten better and provided new medications with good instructions on how to care for her eye. They always do a wonderful job at Crossroads Animal Hospital.

NPS:

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★★★★★ by Kevin and Chris Kuznar on 2013-11-07

We've had experience with many different vets, but none compare to Crossroads. Specifically the quality care that Dr. Michels and Dr. Strecker provide. These doctors have the unique ability to be professional, analyze the health concerns and overall physical condition of our dogs in depth, treat our dogs with kindness and respect, provide options for continued care and let us know what to watch for (what we should and should not be concerned about), all while being conscious of our dog's state of mind and thoroughly explaining everything to us – what tests they recommend doing, why, cost, etc. They, along with the attentive vet techs, give our dogs quality of care on a level beyond any that I have ever experienced - Dr. Michels and Dr. Strecker take time to read the chart each time and really make sure they know what's going on. They ask questions and listen to us and to what our pets are 'telling' them through the exam. They make thoughtful, researched recommendations and give us all the information and variables, yet let us make the final decisions on care. They are completely transparent (I've been in 'the back' several times, which is not the case at any other vet's office I've been to) giving us an entirely unexpected level of confidence in their practice. They take care of us as much as they take care of our dogs. They understand and help us through all stages of our dog's lives and situations we never imagined we'd be in. It is so rare to find people as a group that are so thoughtful, caring, intelligent, experienced and really the best at what they do. One of many examples: the first time they saved one of our dog's lives. After other vets gave us vague excuses, inaccurate diagnosis and swept over the seriousness of his symptoms (either because they didn't have the depth of knowledge his case needed or for some other reason) – Dr. Michels took the time and had the knowledge and resources to accurately diagnose him, outline a treatment plan and call regularly to follow his progress. Working together with Dr. Michels, we were able to get his condition under control and he is living a long and healthy life, happily. This is the type of care that our dogs receive routinely. The vet techs are just as outstanding. For example: Dea treats our dogs like family and they respond to her as such. That level of trust along with top quality care is something you just don't see. We are so thankful for the people at Crossroads.

NPS:

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★★★★★ by Carla Peck on 2013-11-06

Everyone at Crossroads is very friendly and knowledgeable. They help our pets feel more at ease and genuinely care. Thank you for being a great support team for the pack!

NPS:

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★★★★★ by Anon on 2013-10-31

Thank you for your help!

NPS:

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★★★★★ by Joey & Sara Blake on 2013-10-22

Everytime I come into Crossroads Animal Hospital, you guys make me love you even more than the last visit. You know exactly how to deal with my huge baby. You make me feel comfortable even though my pup might not be the easiest to deal with. I tell everyone I know about you guys. You truely are the best place to bring an animal!!!!

NPS:

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★★★★★ by Bill & Chris Schneider on 2013-10-17

Wonderful as always

NPS:

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★★★★★ by Bill & Chris Schneider on 2013-10-17

Everything was wonderful as usual.

NPS:

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★★★★★ by Suzi Sears on 2013-10-17

They are very caring !!!! The knowledge and care they always show to my pets Mildred and Eva is outstanding.

NPS:

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★★★★★ by Deeann Solberg on 2013-10-15

I wouldn't bring my pets anywhere else.

NPS:

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★★★★★ by Pamela & Mark Devereux on 2013-10-12

Ordered heartgard for my cats thanks to Crossroads newsletter informing me that Cesare, and Nari should take it all year round. Don't know what I'd do without the doctors, and staff at Crossroads.

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-10-11

A very pleasant experience as usual.

NPS:

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★★★★★ by Anon on 2013-09-25

Crossroads has done an outstanding job caring for my difficult cat! They do an amazing job managing her anxiety, and her visits get less stressful every time (which is a huge burden off my shoulders). I would recommend this clinic to anyone, but especially those who have difficult pets. The staff is very friendly and helpful and the doctors definitely know what they're doing.

NPS:

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★★★★★ by Gary & Jan Arntzen on 2013-09-22

As always, the staff cared for our dog very well.

NPS:

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★★★★★ by Denise Webber on 2013-09-20

Dr. Langevin is always professional, caring and thorough. The staff is friendly and efficient.

NPS:

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★★★★★ by Tom & Jen Born on 2013-09-17

Always very thorough and excellent in explaining what they are doing.

NPS:

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★★★★★ by Anon on 2013-09-16

We had to spend quite a bit of time waiting in a small, windowless room with nothing to do our dog did not like it. I felt bad I couldn't stop his baying. The vet didn't give our dog the kind of attention he likes, just the necessary medical attention (not that I cared much but our dog wanted me to put that in). Fortunately, just before we left one of the receptionists gave him a treat so it wasn't a totally bad experience for him.

NPS:

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★★★★★ by Sarah LePage on 2013-09-16

Every vet is so thorough and patient. There is no stone left unturned. I have complete trust and confidence in all of the vets here.

NPS:

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★★★★★ by Mark & Paula Losee on 2013-09-08

Excellant experience for both pet and owner....would highly recommend!

NPS:

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★★★★★ by Lynn Fashant on 2013-09-08

I had an appt on a VERY busy Sat. Carmel Lee and I were treating with the best care. It did not feel like that staff were pushed to their limits. Our one on one time was about Carmels care. Thank you

NPS:

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★★★★★ by Chuck & Beth Morrissette on 2013-09-07

We area always treated like family. I would not take Cooper any where else. Dr Julie is a great Dr very compassionate and cares about Cooper! Thanks!

NPS:

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★★★★★ by Anon on 2013-09-05

All of the staff really care about each pet (and their family). If you call with a question or concern they consult with a doctor, give you valuable info., and fit your pet into their busy schedule (if necessary). The doctors call you personally with test results and explain everything thoroughly and also call your home to check on your pet after a procedure or injury. They care about each pet as if they were their own. The Best Vet clinic I've ever been to :o)

NPS:

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★★★★★ by Anon on 2013-09-05

Always a pleasure to do business at Crossroads. The staff are friendly and knowledgeable, and perform with fine professionalism.

NPS:

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★★★★★ by Anon on 2013-09-01

Crossroads is excellent! I've been taking my dog here for over a decade. He's had several major health issues and has always received prompt, professional,

experienced care. The docs, techs and front-desk staff are top-notch. Very highly recommend!

NPS:

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★★★★★ by Mike & Sue Roark on 2013-08-30

Crossroads always does a wonderful job.

NPS:

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★★★★★ by Melanie & Gene Briscoe on 2013-08-28

Love the staff at Crossroads! They are all knowledgeable and friendly! They genuinely care about the animals and the owners! I refer all my animal friends to them!

NPS:

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★★★★★ by Anon on 2013-08-28

We received excellent care. All of questions were answered. We even got information on exactly how many cups of food we should give our dog so he can lose 2 pounds. Very helpful!

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2013-08-26

Jameson developed what appears to be a tooth abcess over the weekend, and I was very gratified that Crossroads was able to see him Saturday on such short notice. Dr. Etoll was very thorough and helpful, and as always, Julie Michaels was very pleasant and accomodating in setting up Jamie's dental surgery for this coming Tuesday.

NPS:

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★★★★★ by Megan Poluka on 2013-08-21

Been going here for years! Great service and animals are well cared for!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mary (Kitt) Pierson on 2013-08-20

I scored you "above average" rather than "excellent" because I felt your frontdesk staff could have been friendlier, and it would have been more welcoming if she had introduced herself to me when I checked in for my cats appointment. She was not wearing a name tag. I had to ask her for help getting my 2 big cat carriers into the exam room. It would have been nice if she had just offered the assistance. My cats and I LOVE DR. MICHELS! She has been my vet for years and always will be. I would follow her anywhere. Your facility ranks high with me, also. It is always clean and animal friendly. I appreciate the coffee and bottled water. The flower planters and birdfeeders by the entrance are lovely. And the inside birdie, Harry, is so cheerful. The on-line appointment request worked just great. The response was quick and efficient.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-08-14

High quality professional competence in every area. Friendly, congenial staff. Nice facilities.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Charles Davidson on 2013-08-13

Very Friendly Helpful & Caring staff!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Heather & Bob Daggett on 2013-08-10

Our first visit to Crossroad Animal Hospital was so great! The staff and doctor were very caring towards our new puppy and answered all of our questions.

NPS:

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★★★★★ by Anon on 2013-08-09

Dr. Strecker is the best. Staff is always thoughtful & courteous.

NPS:

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★★★★★ by Anon on 2013-08-08

My dogs, my "family" are always treated with the best of care. Personal service, nice to know they know my "boys" and look forward to seeing them. Always prompt with appt times. Thanks!!!

NPS:

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★★★★★ by Mark and Rosemary Rundquist on 2013-08-03

Great facility! Staff very thoughtful and caring! Thanks for your efforts and wonderful care!!

NPS:

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★★★★★ by Amanda York on 2013-08-01

Everyone was great as always. Everyone is so helpful and friendly. I know my cat is in good hands here.

NPS: N/A

★★★★★ by Avian Jangula on 2013-07-31

We saw Dr. Davies, who is not our usual vet there but is very knowledgeable and friendly. My older cat was very snuggly with her and got treats, and since she was hanging out on the desk, the doctor examined her there instead of moving her off of it. My younger cat, who is absolutely terrified of vet visits, was hiding and gets very shaky. She was very patient with him and didn't disturb him any more than she had to. She had some good advice for minor problems my kitties had, and she even shared personal stories about her own cats and what she does with them. The technicians are also very friendly and patient. The only downside is the wait before the doctor comes in, but that's not unusual, and we were still out of there in less than an hour between two cats. Love Crossroads and the care they provide for my babies!

NPS:

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★★★★★ by Denise Anderman on 2013-07-31

Our visit to Crossroads Animal Hospital was great!! The staff was very friendly and helpful. Dr Davis spent over an hour with us, asking questions, doing a very complete exam on Jojee and explaining and reviewing his test results and plan for his care. I am very happy with the care we received and will highly recommend Crossroads Animal Hospital to friends and colleagues. Great job by all, thank you for helping Jojee!!

NPS:

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★★★★★ by Juan & Mary Jane Falcon on 2013-07-30

Excellent care and service

NPS:

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★★★★★ by Robin & Steven Nelson on 2013-07-23

Dr. Langevin is the best. All of the front desk staff and techs are very professional and caring.

NPS:

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★★★★★ by Bill & Chris Schneider on 2013-07-22

Dr. Julie and Dea where wonderful as always. Thank-you Bill

NPS:

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★★★★★ by Anon on 2013-07-19

I appreciated being given a prescription for Buddy's recurring skin infection and not being required to come in with him right away..as I'm retired and on a tight budget...but I love my dog! I am always treated well when I bring him in.

NPS:

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★★★★★ by Judy Tousignant on 2013-07-18

Crossroads is always ready to please with fast service and caring staff

NPS:

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★★★★★ by Suzanne & Nick Pearson on 2013-07-17

A wonderful experience! You made me comfortable leaving Bauer for the day. I wasn't anticipating a call from the Doctor once Bauer was done with his procedure, but was relieved and happy when I received the phone message. Great Service!

NPS:

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★★★★★ by Tom & Terry Griffith on 2013-07-15

We've been receiving great care for our dogs at Crossroads for the past 25 years.

NPS:

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★★★★★ by Suzi Sears on 2013-07-13

Mildred is always treated with love!!!

NPS: N/A

★★★★★ by Elizabeth Fors on 2013-07-07

Everyone is great at Crossroads!

NPS:

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★★★★★ by Diane Knights on 2013-07-07

I have been coming to Crossroads since 1994. The care and attention my pets and I have recieved from the entire staff during that time has been stellar. I know the doctors bring deep knowledge to their practices, but will also consult physician literature when dealing with an uncommon or new illness. The explanations about illnesses or injuries are clear and in-depth. Thanks to you all, including furry and feathered staff!

NPS:

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★★★★★ by Sharon Olson on 2013-07-06

Excellent as always. I have been bringing my dogs to Crossroads since 1988 and will continue to do so even though I now live in Chaska. I love the staff there along with Dr. Michael, Dr Davies and Dr Langevin.

NPS: N/A

★★★★★ by Anon on 2013-07-05

Friendly, Knowledgeable staff. Always welcoming and willing to take time to answer questions.

NPS:

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★★★★★ by Tina & Doug Baker on 2013-07-02

I absolutely love Crossroads Hospital and my Dr. They are always awesome to my pets. We have been going there for over 15 years.

NPS:

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★★★★★ by Anon on 2013-06-26

Always get professional, caring attention for our cats, and it has been this way for 11 years now! Dr. Julie Michels is thorough without putting our pets through any procedures that are not essential for their health. The support staff and vet techs are friendly and knowledgeable, and interact well with all the animals. I always recommend Crossroads Animal Hospital to my friends.

NPS:

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★★★★★ by Jesse & Brittany Janson on 2013-06-26

The Vet was very informative. We got a couple free samples with the first visit. They are very personable.

NPS:

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★★★★★ by Terry & Bill Gustafson on 2013-06-25

Crossroads is always the best! We love all the doctors! Dr. Davies is wonderful!

NPS:

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★★★★★ by Wendy & Tom Hartley on 2013-06-21

As always, we had a wonderful experience at Crossroads! We had to change Cooper's diet due to some health issues and as for the food we started him on, he actually loves it. Always helpful, always courteous, always quick results from tests....just the best place ever for our little Cooper.

NPS:

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★★★★★ by Lisa Foss & Bill Ritter on 2013-06-19

Crossroads Animal Hospital has a solid reputation and I have trust in the health care professionals at all times.

NPS:

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★★★★★ by Bill & Jayne Rankin on 2013-06-17

After a careful and thorough exam we received good advice from Crossroads staff on how to treat a GI inflammation in our older dog. He's now on the mend and getting back to chasing chipmunks in the yard. Thank you for the great care!

NPS:

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★★★★★ by Roger & Bibianne Marturano on 2013-06-16

Always excellent and informative care. We have been bringing our dogs to Crossroads since 1986!

NPS:

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★★★★★ by Katie Lynch on 2013-06-13

As always... great care for my dog.

NPS: N/A

★★★★★ by Tami & Garry Minor on 2013-06-12

GREAT!!!! Our meds were ready & waiting as promised at desk when we arrived.

NPS:

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★★★★★ by Chuck & Beth Morrissette on 2013-06-10

Great experience! They always take special care of my dog. Thanks!

NPS: N/A

★★★★★ by Anon on 2013-06-09

We have been using Crossroads for our dogs for 3 years and would not consider going anywhere else. All of the staff are very knowledgeable! They are always willing to answer any question you may have whether you are there or over the phone. Our experiences has been excellent!!

NPS:

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★★★★★ by Anon on 2013-06-09

Excellent care

NPS:

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★★★★★ by Irvn & Janet Thomas on 2013-06-09

We trust you with our 'treasured Toby' for all his care. The personal interest and friendliness of all staff, combine well with your clean and well kept clinic.

NPS:

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★★★★★ by Darlene Johnson on 2013-06-08

Dr. Micheals was wonderful. First time ever that Max was ease. She was very thorough, took, her time and answered my questions. We will definitely be back.

NPS:

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★★★★★ by Jean Lewis on 2013-06-08

Stopped in without an appointment to refill my cat's medication. The staff was friendly and refilled the medication quickly and efficiently. It was 4:50pm on a Friday and they closed at 6pm.

NPS:

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★★★★★ by Lynn Cole on 2013-06-08

I appreciate the doctor calling to let me know what Murphy needed done, also how he was doing. I really appreciate the doctor finding a medication that he could give him so I wouldn't have to try and medicate Murphy at home, Murphy can be difficult when he doesn't want to do something.

NPS:

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★★★★★ by Nicole Fende on 2013-06-03

Crossroads Animal Hospital is a wonderful place to take your four legged children (or winged ones as the case may be). They truly care about your pet, and go the extra mile.

NPS:

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★★★★★ by John & Janice Barker on 2013-06-01

Excellent experience as usual at Crossroads Animal Clinic. Everyone is very personable. The care given to my Havanese is wonderful. They give me excellent advice on caring for my pet. Plus they are mindful of saving me money based upon what my dog needs. I really appreciate that.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Liz Neudecker on 2013-05-31

I love that the doctor has called a couple of times just to check on Cleopatra :)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tom & Terry Griffith on 2013-05-31

We have been taking our pets to Crossroads for the past 25 years because they provide such great care and attention during each visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diane Knights on 2013-05-29

I trust all of my pets with all of your stellar staff! It has always been, and still is a fabulous clinic. I feel that Tosh got all of the care he needed, both for his eye infection and the neutering. the Dr.s are so good about calling to tell me how things are going. The desk staff and technicians are also part of this wonderful place. I know that every cat and dog I have is going to be handled well and treated very kindly. And I do recommend you to others (see below.)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jeffrey & Joanne Dietz on 2013-05-25

Your staff is always great.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Tom & Jen Born on 2013-05-25

Thorough without going over the top. Great at communicating what is going on.

NPS: N/A

★★★★★ by Howard & Doris Troutman on 2013-05-24

As usual, a very pleasant experience!!!!

NPS:

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★★★★★ by Dave Adamson on 2013-05-24

Thank you for helping Katie with her surgery!

NPS: N/A

★★★★★ by Anon on 2013-05-23

Outstanding service by knowledgeable and congenial professionals.

NPS:

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★★★★★ by Brian Brastad on 2013-05-23

Tracy is a great vet!

NPS: N/A

★★★★★ by Anon on 2013-05-16

I was very happy with my appointment. I really appreciate the time that was taken checking out my cats health. The Dr was very through.

NPS:

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★★★★★ by Tina & Doug Baker on 2013-05-14

We have been going here for years. We love all the Dr.s.

NPS: N/A

★★★★★ by Anon on 2013-05-12

Seriously appreciate the caring of the staff and the vet, checking options to keep cost down, giving good information and very tender care towards our dog. Am so glad we switched to Crossroads Animal Hospital.

NPS:

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★★★★★ by Anon on 2013-05-12

My furry kids have been going to Crossroads for many, many years. The staff is friendly and kind, always taking a few minutes to say 'hello' to their patients. Dr. Michels is the best!! She is like family and treats us the same way. I can't imagine going anywhere else.

NPS:

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★★★★★ by Bonnie White on 2013-05-11

My last three dogs have been cared for at Crossroads Animal Hospital from the joy of puppyhood to the sadness of losing my beloved companion. The professionalism, compassion and service/followup from Crossroads is unsurpassed. The entire staff is dedicated to the wellness of your pet.

NPS: N/A

★★★★★ by Anon on 2013-05-10

My dog had her teeth cleaned. Everyone answered all my questions. Care instructions were very clear.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Pete & Joanne Anderson on 2013-05-08

Always impressed by the great care you give our pets. Thanks !

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Julie & Greg Sticha on 2013-05-08

All of our experiences at Crossroads are excellent! Excellent advice and care for our most precious babies!!!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Karin and Doug Fischer on 2013-05-04

Thanks to all of you for taking such good care of Butchie. He is back to himself chasing squirrels in our yard. You're the best! Karin

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-05-03

Very well informed and helpful. Entire staff is tuned in to your pet. Feel very comfortable with all the vets. I would highly recommend. Not the cheapest in town if that is what you are looking for but they have the highest qualifications plus the hospital.

NPS:

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★★★★★ by Judy Tousignant on 2013-05-03

Crossroads Animal Hospital has a very personal crew. They are considerate, helpful and always with a smile. My doctor explained everything in detail, to make sure I understood. She took the needed time, without a rush.

NPS:

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★★★★★ by Sheila Sheridan on 2013-05-03

I have been using Crossroads Animal Hospital for 20 years and have ALWAYS felt like my dogs were well taken care, my concerns were heard and addressed.

NPS:

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★★★★★ by Anon on 2013-04-26

Excellent and caring service. Been using them since 1998

NPS:

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★★★★★ by Lynn Cole on 2013-04-21

Doctor was great with my cat.

NPS:

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★★★★★ by Linda Ball on 2013-04-18

Molly loves Dr. Julie! She's always willing to get down on the floor with her and full of all that Bosnian dog fur! ;o)

NPS:

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★★★★★ by Cindy & Richard Anderson on 2013-04-17

I am so happy with the excellent care my cats always receive at Crossroads. The doctors graciously spend all the time necessary to cover every issue thoroughly. I trust them to do everything possible to give them the best care.

NPS:

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★★★★★ by Todd & Kristin N. on 2013-04-16

We have gone to Crossroads for a number of years (even after we moved out of the Burnsville area). Dr. Michaels and her staff are nothing short of wonderful. Love them.

NPS: N/A

★★★★★ by Anon on 2013-04-15

Vet and staff were great. Thanks!

NPS:

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★★★★★ by Brittany Mandara on 2013-04-14

We loved Dr. Mike Strecker!

NPS:

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★★★★★ by Julie Nelson on 2013-04-13

Always get excellent service for my animals--been going to Crossroads since 1985 when Spike became ill.

NPS:

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★★★★★ by Jill & Ross Marble on 2013-04-12

Everyone here is so nice! Very accommodating for my dog!

NPS: N/A

★★★★★ by Anon on 2013-04-12

I really appreciate the personal and caring relationship we have with the Crossroads Animal Hospital staff. They not only know our pets, they are genuinely interested in our whole family.

NPS:

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★★★★★ by Elizabeth Clemens on 2013-04-11

This clinic is fabulous!! Everyone who works there ROCKS!!!

NPS:

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★★★★★ by Bill & Chris Schneider on 2013-04-11

As always staff is wonderful, Dr. Julie always treats my kids like they are members of her own family. Thanks again guys or should I say Ladies, Bill

NPS:

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★★★★★ by Gary & Jan Arntzen on 2013-04-09

As always, our pets were treated with great respect and the staff was great.

NPS:

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★★★★★ by Mark & Deanne Skeens on 2013-04-08

Very positive, thorough, took time to discuss issues, and loving toward Nikita. Much appreciated as always!

NPS:

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★★★★★ by Mike & Robin Curwick on 2013-04-06

Great!

NPS:

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★★★★★ by Beth Nustad on 2013-04-06

The appointment was quick, and Jeff never gets too scared when he's there. the staff all make him feel comfortable. I got a deal on his preventatives. And thank you for letting me reschedule at the last minute. I used to live in Burnsville, but I moved about 25 minutes away about a year and a half ago, but I still keep bringing Jeff to Crossroads. I really like you guys. Thank you!

NPS:

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★★★★★ by Anon on 2013-04-05

Dr. Julie Michaels is deeply knowledgeable in not only veterinary medicine, but also in human relations. Her demeanor during a pet's examination is nothing short of delightful and admirable. It instills great confidence in her abilities to help your pet.

NPS:

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★★★★★ by Vickie Kroshus on 2013-04-05

Once again great service for Sammy, Dr Julie is totally awesome with him. VK

NPS:

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★★★★★ by Mary Jo Campbell on 2013-04-04

Your staff is always so friendly and helpful. With Matti being 15 1/2 yrs old, we probably don't have a lot of time left together but I plan on bring my new dog to your clinic when I get one.

NPS:

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★★★★★ by Velvet Walker on 2013-04-04

Our dog has been a patient at Crossroads for over a decade! They have helped related to behavior issues, medical emergencies and the normal well-dog care issues. The staff is EXCELLENT and so knowledgeable in every direction! This team is highly, highly recommended.

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-04-03

Crossroads Animal Hospital is a very pleasant place to visit. The Dr.'s and staff are always courteous and caring. Their love of pets is most obvious. Having used this facility for twenty years, I wouldn't think of going anywhere else.

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-04-03

Crossroads Animal Hospital is a very pleasant place to visit. The Dr.'s and staff are always courteous and caring. Their love of pets is most obvious.

NPS:

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★★★★★ by Brian & Raschell Gudmundson on 2013-04-02

We started coming to crossroads 1 1/2 years we have been so pleased with the care and kindness we have received each and every time we come in. Thank you for all you do for our furry family members

NPS:

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★★★★★ by Lori & Matt Bellin on 2013-04-02

Everyone there is warm & friendly. The Vets and assistants are focused on what is best for my pet.

NPS:

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★★★★★ by Howard & Doris Troutman on 2013-04-02

Crossroads Animal Hospital is a always a pleasure to visit. The Dr.'s and staff are so compassionate and caring. One could not ask for better service. Our little Peke-A-Boo loves Dr. Davies.

NPS:

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★★★★★ by Dave Adamson on 2013-03-29

Always helpful at the front desk. Dr. Anna is amazing with my kitties. It's why I came back to Crossroads when I moved back to the area!

NPS:

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★★★★★ by Angela Sable on 2013-03-27

Wonderful vet.....been customers for 15 years.

NPS:

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★★★★★ by Sheila Sheridan on 2013-03-26

I have been coming to Crossroads Animal Hospital for 20 years and have always had superb care for my pets. The same was true for this visit. My dog was sick, when I called I got an appt right away. The vet was caring, took time with me and my dog and explained everything.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Grace & Brian Lee on 2013-03-25

Snoopy loves coming to see doctor Davies. the staff is really great. good time and attention is given to you and your pet

NPS: N/A

★★★★★ by Chuck & Beth Morrissette on 2013-03-20

They always treat the dog and myself great. Dr Julie spends as much time as needed during each visit.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Raeann Kane on 2013-03-19

Love this animal hospital! They got me in when they where all booked up, they are always nice and you can tell they really care. I can't say enough nice things about Crossroads and their staff.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-03-18

I really like the people at crossroads they are very knowledgeable and helpful.

NPS:

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★★★★★ by Pamela & Mark Devereux on 2013-03-16

Dr.Langevin took care of my Cesare.She was very attentive,as usual.She explains things well and takes the time to answer questions.I never feel rushed.She is the best.

NPS:

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★★★★★ by Bill & Chris Schneider on 2013-03-16

The staff as always was very good and Dr. Julie treating Riker as if he was her own family member. Thank-you all, Bill

NPS:

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★★★★★ by Anon on 2013-03-15

Outstanding service by knowledgeable and caring professionals.

NPS:

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★★★★★ by Melissa & Carlos Masters on 2013-03-15

I have been taking Jack and Max to Crossroads for a bit more than a year. The Drs are all very thorough and take their time to explain findings. They suggest what they feel us best and let decide what you want to do. I have called on several occasions on the same day my boys need a Dr. And they have done their best to squeeze us into their day. They are great about doing follow up calls. The office staff is always helpful and the Vet assistants all genuinely care about and take their jobs very seriously . They are reasonably priced. I am very satisfied with them and recommend them whenever possible

NPS: N/A

★★★★★ by Kathleen & Jamie Kuster on 2013-03-13

Being new to the area, I find the staff and Vets at Crossroads to be loving ,kind, professional people. My dog ,Jacob, although always somewhat anxious to visit vets or grooming does love the people at Crossroads.

NPS:

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★★★★★ by Peggi Hauser on 2013-03-09

Crossroads Animal Hospital is the best. The doctors are very thorough and love your pets. They treat them like their own. I always know my dogs are in good hands with the doctors. I highly recommend Crossroads to anyone who cares about their pets. Keep up the GREAT WORK...

NPS:

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★★★★★ by Tracee & Scott Moe on 2013-03-08

We love Crossroads! Everyone is friendly, professional, and so helpful with all of my questions and concerns. They really love your animal!

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★★★★★ by Candace & Gary Hanto on 2013-03-08

Everyone was very helpful and Dr. Tracy did an excellent job. I appreciate the call about removing teeth

NPS:

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★★★★★ by Anon on 2013-03-06

Everyone was helpful and kind. I got an estimate before I received service. I was able to choose the treatment that I could afford.

NPS: N/A

★★★★★ by Deb Murphy on 2013-03-06

Julie is a fantastic vet and I highly recommend her to anyone who needs there pet taken care of...shows great compassion and definitely knows what she is doing..she has chosen the right field to be in and it shows!!!

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★★★★★ by Janet & Tim Sanda on 2013-03-05

After many furry family members and several vet offices we have finally found our home. From the excitement of the new puppy exam to the heartbreaking goodbye appointment we have had nothing but professional, personal and exceptional care. No matter which team member you see they, all are genuinely interested in you and your pet. Well, maybe not in that order. :) The facility is clean and inviting. My dog always smelled (ok, stunk) like medicinal cleaners after spending time at a previous vet office. You'd be hard pressed to tell you were in an animal hospital when entering Crossroads. Ok, truth be told...Reagan has a crush on the staff at Crossroads Animal Hospital. One mention of Dr. Julie and she wiggles from head to tail, or nubbin in her case. <3 <3 <3

NPS:

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★★★★★ by Lisa Foss & Bill Ritter on 2013-03-03

I hold tremendous value of the services offered by Crossroads Animal Clinic and their staff. They are very mindful of the needs of our pets and work with you to make the experience as stress free as possible.

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★★★★★ by Michelle & Jeffrey Davis on 2013-03-03

We've taken our pets to Crossroads for a number of years now. They are very knowledgable, professional, and above all, really care about their patients and their clients. I highly recommend Crossroads.

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★★★★★ by Tom & Sheila Myhervold on 2013-03-02

Always Great, Staff, Dr Julie. caring,compassionate great expertise. treated like family.

NPS:

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★★★★★ by Dale & Renee Schimel on 2013-03-01

Our two dogs are always well taken care of at Crossroads by their excellent staff.

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★★★★★ by Judy Glass on 2013-03-01

I am always pleased with my service at Crossroads. I have financial limitations and they are always willing to work with me to provide the care that Toby needs within those boundries.

NPS:

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★★★★★ by Cindy Przytarski on 2013-02-28

As always, our vist to Crossroads was great. The moment you walk into the office we are treated like family; it's very apparent that we are cared for. The people working at the desk are always so sweet and at the same time very professional. We saw a new doc on this visit and she was wonderful; I only wish I could remember her name. She was compassionate and knowledgable, everything I could ask for. Her warmth and gentleness with Steeler are reasons we would be happy to see her on a future visit. I am so happy Crossroads is our clinic!

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★★★★★ by Raeann Kane on 2013-02-26

I love bringing Cleo to Crossroads. Everyone is super nice and they seem to know her rather than her just being another patient. Love you guys!

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★★★★★ by Robert & Kathy Phillipich on 2013-02-25

Julie Michaels and staff continue to treat Jackson as one of their own. Completely satisfied with how they provide care for our dogs.

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★★★★★ by Cody Foss on 2013-02-21

Very quick appointment. Dr. and staff answered all of my questions and provided quality care for my animal. Thank you!

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★★★★★ by Anon on 2013-02-21

Always the best care. They always offer all options with no judgement on your final decision. Wonderful!

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★★★★★ by Anon on 2013-02-19

I found the staff to be knowledgeable, caring and friendly. This was my first visit with my newly adopted kitty, and everything went very smoothly. The Doctor spent quite a

bit of time answering my questions and giving a mini-tutorial on the care of a kitten - my first experience with a cat of this age. Indeed, a very professional visit. I highly recommend Crossroads Clinic.

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★★★★★ by Suzi Sears on 2013-02-17

Mildred my basset hound and I had a wonderful experience at Crossroads. It was our first visit and Dr. Langevin and the staff were very helpful and provided us with information to better Mildred's health. Looking forward to future visits! Suzi and Mildred

NPS:

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★★★★★ by Nicole & Tyler Volk on 2013-02-16

Had a great visit

NPS: N/A

★☆☆☆☆ by Kathleen Paul on 2013-02-15

I had to wait to see the vet when i had made a appointment in advance and therefore should not have to wait that long.

NPS:

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★★★★★ by Brian & Raschell Gudmundson on 2013-02-10

we are given nothing but exceptional care

NPS:

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★★★★★ by Anon on 2013-02-09

I brought my kitty in to Crossroads because my regular vet who I've been going to for 8 years was out of town and I had some concerns about the health of my kitty. The vet was extremely caring and listened to my concerns and thoroughly checked out my cat. If I needed to find a new vet I would definitely go to Crossroads.

NPS:

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★★★★★ by Anon on 2013-02-09

Great service. I brought my kitty in because my regular vet who I've been going to for 8 years was out of town and I had some concerns about the health of my cat. The vet was so caring and listened to the history of my cat's health. While fortunately all ended up fine, she even provided her cell phone number in case anything happened over the weekend. That astounded me! I was impressed and if I ever needed to find a new vet I would definitely come to Crossroads.

NPS:

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★★★★★ by Tom & Sheila Myhervold on 2013-02-09

Hi crossroads, Nice to see you folks, Reggie will be seeing you for senior wellness check later this month. thanks Kelly and Dr Michaels for the refill on his ear script. Also it was great to hear that the Kitty that we found rec'd a good home via your care and compassion. Its great to deal with your group as we know that our little furry critters will always rec top notch care with you. Thanks again, Tom Sheila and Reggie Myhervold

NPS:

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★★★★★ by Jean Lewis on 2013-02-09

This was K.C.'s first visit to a vet since he was a kitten. Dr. Michels was great with him. He typically hisses at strangers so I was pleasantly surprised that he tolerated the exam so well.

NPS:

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★★★★★ by Melissa & Carlos Masters on 2013-02-09

I am so grateful for crossroads animal hospital. They have never said no to me when I have had what to me are emergencies. I appreciate the concern given and feel confident that my boys are always going to be taken care to the best of their ability. All the Dr's are professional and take time to explain thoroughly. Max's most recent emergency required his nose to be stitched and I appreciated the fact that a surgeon was called for suggestions as to how to proceed. Thank you so much for everything.

NPS: N/A

★★★★★ by Anon on 2013-02-08

I was last at Crossroads Animal Hospital to bring my dog in for a senior wellness check, heartwork test, blood draw, annual exam and to obtain medication. The front desk personnel were friendly, as always; the vet was efficient and thoroughly discussed concerns with me about the current health status of my dog. I would definitely recommend Crossroads Animal Hospital to fiends and family.

NPS:

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★★★★★ by Anon on 2013-02-08

The Staff at Crossroads Animal Hospital are always friendly and helpful.

NPS: N/A

★★★★★ by Peggi Hauser on 2013-02-05

I have been with Crossroads for many years. They are always very kind and understanding when I call. The staff are always there to help and explain things to me. I always know when I come to Crossroads my dogs are given much love and always in the best of hands. Thank Crossroads for all you do....

NPS:

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★★★★★ by Richard & Karen Gates on 2013-02-05

There was no pressure to buy products and the doctor and staff were wonderful. They listened and offered suggestions

NPS:

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★★★★★ by Karli & Nate Flom on 2013-02-03

My puppy Duke needed surgery last minute when we found out his stomach was plugged up. Crossroads was booked solid for the day so I was referred to Emergency Care. After finding out how much surgery is at EC, there is no way I could afford it, I was going to put him down. Julie (Crossroads Vet) volunteered to stay well into the night to perform surgery at an affordable rate. I don't know how to Thank YOU for being the best and most dedicated vet I have known! THANK YOU!!! Karli, Nathan, Connor, and Duke

NPS:

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★★★★★ by Liz Neudecker on 2013-02-02

Crossroads has been the best vet I have visited so far! They definitely go out of their way to help! I can tell they really care about my cat :)

NPS:

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★★★★★ by Anon on 2013-02-01

As always, everyone at Crossroads was kind and gave our dog the best treatment! Our questions were answered in a timely manner and we came away from the appointment confident that the Staff at Crossroa would be there if we need them!

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★★★★★ by Jeffrey & Joanne Dietz on 2013-01-31

We have always had (and our dogs) a great experience at Crossroads.

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★★★★★ by Cindy & Richard Anderson on 2013-01-30

I know my kitties will received the best possible care at your hospital. I appreciate that Dr. Davies and Dr. Michaels go the extra mile to explain issues in detail and to make sure that they are as informed as possible about any illness they are treating. Thank you and God bless you!

NPS:

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★★★★★ by Tony & Laurie Chouanard on 2013-01-29

The whole process leading up to Gabby's surgery was smooth. Everything before and after surgery was explained clearly. When her surgery was done, the vet called me at work to tell me Gabby was doing fine. The actual cost of the surgery was on the low end of the itemized estimate we had received, even though they ended up performing additional work on her teeth.

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★★★★★ by Anon on 2013-01-26

Very good availability of appointments, care, explanations and follow up through quick surgery that was needed on our dog. Have gone to Crossroads for many years and have always been very happy with the service.

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★★★★★ by Robert & Kathy Phillipich on 2013-01-25

Once again, Julie Michaels and staff were attentive to Jackson's condition, quick to provide treatment, and thorough in explaining what was going on.

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★★★★★ by Pete & Joanne Anderson on 2013-01-24

Wonderful, caring and friendly place to bring our pets. We feel that our cats are always in great hands!

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★★★★★ by Paul & Nancy Lee Gauche on 2013-01-24

I've always otten very good care for my pets at Crossroads. My recent visit was no different. Thanks to a caring staff and great doctors.

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

We were both very pleased with Dr.Davies we felt very confident,comfortable with her and we think Sami did too.

NPS:

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

We were both very pleased with Dr.Davies we felt very confident,comfortable with her and we think Sami did too.

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

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NPS:

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NPS:

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★★★★★ by Tim & Cheryl Callander on 2013-01-20

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NPS:

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★★★★★ by Anon on 2013-01-19

The staff is great and our appointment was quick.

NPS:

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★★★★★ by Anon on 2013-01-16

Expert care, provided with warmth and patience.

NPS:

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★★★★★ by Velvet Walker on 2013-01-15

Our dog Raymond has been a patient at Crossroads for over a decade. The doctors and staff there have helped us through the ups and downs of his health. He wouldn't be alive today without them. Now they are helping us manage his senior years so he is as happy and active as a 15 year old dog can be. We are grateful to them in every direction for their expertise and loving support.

NPS:

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★★★★★ by Ami & James Bahe on 2013-01-12

The vets and staff are all so kind and caring. They go out of their way to make sure you understand everything.

NPS: N/A

★★★★★ by David & Gail Dimond on 2013-01-11

I always feel secure in knowing my dogs are cared for by the doctors at Crossroads. Great job!!

NPS: N/A

★★★★★ by Joey & Sara Blake on 2013-01-11

I'm sad that I am having so many issues with Barley. But you always take such good care of my monster.

NPS: N/A

★★★★★ by Brian Brastad on 2013-01-09

Great as always.

NPS:

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★★★★★ by Carrie Hale on 2013-01-09

I highly recommend Crossroads Animal Hospital. We were so glad we chose this group when we rescued our dog. She was emaciated and sick from being on the road for a couple of months and Crossroads worked very closely with us to help bring her

back to health. The vets and staff are very attentive and their love and caring for animals shows. Our primary vet is Julie Michels, she is knowledgeable, concerned, respectful (of both our dog and us) and communicates very well. We have seen other vets in the group as well and have found the same attitudes. If you are looking for a doctor for any of your pets, this is an excellent choice.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Mark and Rosemary Rundquist on 2013-01-09

Fine care and staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2013-01-08

Excellent experience. I felt that Dr. Michaels really listened to my concerns, gave good advice and really cares about my cat.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bob & Julia Conrad on 2013-01-06

Dr. Michaels is always focused on Princess. She puts us at ease with her calm demeanor. She will discuss any options, including cost, available for treating our dogs illness. The techs understand caring for a dog and are sensitive to our feelings. The office staff have a smile and are very attentive to the customer. They are also fun to joke with. All in all, an excellent place to take your pet.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jean Lewis on 2013-01-05

New client to Crossroads. Needed an appointment for my 12 1/2 yr old female cat. Got the appointment quickly. Saw Dr. Julie. Couldn't have been happier with the

entire experience. Excellent customer service, thorough exam on Callie, called the next day with results. Would highly recommend to anyone needing veterinarian services.

NPS:

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★★★★★ by Robert & Kathy Phillipich on 2013-01-04

Very caring veterinarians and staff. They've taken the time to get to know us and our pets and remember us and our pets' medical situation.

NPS:

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★★★★★ by Tony & Laurie Chouanard on 2013-01-03

We are always able to get an appointment quickly and one that works with our schedule. The office staff is always friendly and helpful. The doctors also explain everything thoroughly and call us personally to explain test results, etc.

NPS:

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★★★★★ by Jennifer & Luke Vreeland on 2012-12-31

Crossroads Animal Hospital is fantastic. I am so appreciative of all of the care they've given my pets. They are friendly and honest, flexible and great at what they do.

NPS:

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★★★★★ by Mary Ann & James White on 2012-12-30

I have been using Crossroads for over 20 years to provide Vet. care for my cats. They are professional, caring, friendly, practical, helpful and expert in their care of my feline pets.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Laura Hartfiel on 2012-12-28

The care Crossroads Animal Hospital provides is excellent! I've been bringing my pets here since you opened and would not consider going elsewhere. Thank you!

NPS:

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★★★★★ by Robin & Steven Nelson on 2012-12-25

Dr. Langevin is wonderful. She obviously cares about pets and their care as well as the people who own them. She seemed knowledgeable about new treatments for my dog with epilepsy.

NPS:

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★★★★★ by Carla Peck on 2012-12-23

Very caring staff and vets at Crossroads, highly recommend!

NPS:

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★★★★★ by Scott & Heather Myers on 2012-12-22

We always feel welcome and feel that we get individualized care.

NPS: N/A

★★★★★ by Anon on 2012-12-21

Friendly, knowledgeable and caring staff.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Chuck & Beth Morrissette on 2012-12-19

Very Pleasant experience. Smiles all around and got to watch the bird go from on to of gage to into cage.

NPS:

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★★★★★ by Jane & Mike Saarela on 2012-12-16

This is a great veterinary clinic. The employee are always friendly and knowledgeable.

NPS:

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★★★★★ by Sue Leonard on 2012-12-15

Kelly is always soooooo friendly & helpful. You're very fortunate to have her on your staff.

NPS:

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★★★★★ by Bob & Julia Conrad on 2012-12-13

Dr. Michaels has always been a very caring person which helps to make her the excellent vet that she is. She listens to us when we explain why we are there. She treats our dog with compassion. We never have to worry about the care our dog receives while she is at Crossroads.

NPS:

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★★★★★ by Roger & Lana Johnson on 2012-12-12

Great! Good talk to the Dr. led to understanding a long standing issue with our dog. She was great to listen and gave us very useful information. A+++ visit!

NPS:

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★★★★★ by Mark and Rosemary Rundquist on 2012-12-11

Excellent

NPS:

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★★★★★ by Anon on 2012-12-11

Thoroughly professional and knowledgeable staff, always congenial and efficient in providing high quality services. It gives me genuine confidence in putting my two cats in their care.

NPS:

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★★★★★ by Mike & Sue Roark on 2012-12-11

Everything was great. Justice is doing super and we really do appreciate all that you guys do for our Roark puppies.

NPS:

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★★★★★ by Steve & Sheryl Sattler on 2012-12-08

Dr Michaels and the staff provided excellent service.... Just as they have throughout all of my furry "kids" lives. They are loving, thorough, and wonderful. The best vets for almost 25 yrs of service!!!

NPS: N/A

★★★★★ by Peggi Hauser on 2012-12-08

Dr Michaels you are the best. Always love seeing you and the staff. You are very caring and always have my boys best interest at heart. I wish everyone a wonderful Christmas and a very prosperous 2013. Peggi Hauser

NPS:

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★★★★★ by Kathleen & Ron Foy on 2012-12-07

As always, it's such a pleasure to visit Crossroads!! The staff are so friendly and efficient.

NPS: N/A

★★★★★ by Marian & Daniel Anderson on 2012-12-05

Everyone is always very friendly and care about the welfare of my pet.

NPS:

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★★★★★ by David & Kelly Deemer on 2012-12-05

The Doctors and Staff always treat us and our pets with care, respect and thoroughness that is consistently above expectations. The entire experience from scheduling to follow-up care is positive which helps alleviate some of the stress during those times when our pets' health is poor. The overall quality of care Crossroads provides is exceptional. They have partnered with us through routine exams, urgent care needs and end of life stages providing options and recommendations to ensure the best health for our pets. The trust we have in the Doctors and Staff at Crossroads is such that we've been a customer for over 15 years. This is despite the fact that we moved out of the immediate area (approximately 40 miles away) 10 years ago. We are confident in the care Crossroads provides and have no hesitation with recommending them.

NPS:

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★★★★★ by Nadine Orluske on 2012-11-29

I have been bringing my dogs to Crossroads Animal Hospital for over 16 years. The care from all of the staff there has been exemplary. They have all gone above and beyond on more than one occasion. From a volunteer to stay a little after hours because I couldn't get there before closing time, to the doctors who diagnosed a

difficult problem of a very sick dog who was just 6 years old at the time. That dog is now almost 18 now and is doing great! I will be using Crossroads for all of my future veterinary needs and will highly recommend them to anyone who is looking for excellent care for their animals.

NPS: N/A

★★★★★ by Anon on 2012-11-29

Good service.

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Robert Witke -Helping Paws on 2012-11-28

As always the people were wonderful. The only disappointment was that the service dog discount that Scarlet is supposed to get wasn't applied to the bill and I didn't notice this until I was at home.

NPS: N/A

★★★★★ by Robin & Steven Nelson on 2012-11-28

Dr. Strecker is a wonderful vet. He goes above and beyond and obviously cares about dogs. He suggested a different medication that we could try to treat a long-standing medical problem of our dog that I was not aware was an option.

NPS: N/A

★★★★★ by Joey & Sara Blake on 2012-11-28

You guys do amazing work with my boy. Not just anyone can handle my dog and you do great with him. Thanks for always taking such great care of him!!

NPS: N/A
